



To whom it may concern;

Lisa Williams has been a senior trainer with the National Center for Housing Management for more than 10 years. She currently holds the following designations and is certified to train the following courses: COS, COS-P, CMH, CMM, SHS, SBS, TCS, BOS, EIV. Lisa additionally holds our highest designation of Registered Housing Manager (RHM).

Sincerely,

Matt Garrow

A handwritten signature in black ink, appearing to read "Matt Garrow". The signature is written in a cursive, flowing style.

Director of Operations
National Center for Housing Management