

February 8, 2019

To Whom It May Concern:

I'm writing in reference to our experience with Res-Com staffed by Talantage, who we have been using for approximately four and a half years. The service we receive from them is top notch. I've dealt with a handful of other janitorial services and not a single one has handled us with "white gloves" as Res-Com does. They consistently go above and beyond the call of duty for us. We've had emergency situations in the past that most companies would have taken hours to get to us, but that has never been the case with Res-Com. I can't express how much we appreciate their attentiveness. While we aren't the largest building or customer they have (we have approximately 25,000 square feet of space), Res-Com certainly makes us feel as though we are always a top priority. On the rare occasion there has been an issue, it has always been handled with the up-most professionalism and speed. Res-Com is one of my most reliable, consistent and trustworthy vendors we have.

Should you have any questions, please feel to reach out to me.

Sincerely,



Elizabeth Snyder  
Executive Office Manager  
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