

## REQUEST FOR PROPOSAL 2022-100-016 TRANSLATION AND INTERPRETATION SERVICES

HACC POINT OF CONTACT: Deborah O'Donnell PHONE: 312.542.4725 EMAIL: dodonnell@thehacc.org DEADLINE FOR QUESTIONS: June 6, 2022 at 2:00 P.M.

#### PROPOSAL DUE DATE & TIME:

June 20, 2022 at 2:00 P.M.

INTERESTED RESPONDENTS ARE TO EXECUTE AND SUBMIT SIX COMPLETE PACKAGES (ONE ORIGINAL, ONE ELECTRONIC COPY (USB) AND FOUR COPIES) TO BE MARKED AS SUCH

FEE PROPOSAL MUST BE INCLUDED IN SEPARATE, SEALED ENVELOPE (ONE ORIGINAL AND ONE COPY)

# ALL PROPOSALS AND OTHER COMMUNICATIONS MUST BE ADDRESSED AND RETURNED TO:

HOUSING AUTHORITY OF COOK COUNTY DEPARTMENT OF PROCUREMENT SERVICES 175 WEST JACKSON BOULEVARD, SUITE 350 CHICAGO. ILLINOIS 60604

ATTENTION: DEBORAH O'DONNELL, PROCUREMENT MANAGER

Proposals must clearly indicate the name of the project, "TRANSLATION AND INTERPRETATION SERVICES", the Specification Number "2022-100-016" and the time and the date specified for receipt. The name and the address of the Respondent must be clearly printed on all correspondence. Proposals will be accepted at the Housing Authority of Cook County, until 2:00 p.m. (CT), June 20, 2022.

RICHARD J. MONOCCHIO, EXECUTIVE DIRECTOR

#### I. INTRODUCTION

The Cook County Board of Commissioners organized the Housing Authority of Cook County (HACC) in 1946. The commissioners created the Authority because Cook County was experiencing a population growth, but did not have sufficient housing to meet the need. The HACC initially focused on improving existing housing conditions, but with the 1949 U.S. Housing Act, it was given aid to construct and maintain housing for low-income families. By 1953, the HACC had programs in many Cook County suburban communities including Robbins, Chicago Heights, and Summit. By 1961, public housing senior residences were also underway. As the need for affordable housing increased, the HACC continued to build and maintain its public housing units so that a total of 2182 were built. Included in the units are low-rise and high-rise buildings, townhouses, single-family homes and duplexes. The HACC is especially proud of its senior housing that consists of high-rise developments built throughout the Cook County area including Arlington Heights, Chicago Heights, Des Plaines, Evanston, Franklin Park, Harvey, Niles, Park Forest, Robbins, Skokie, and Wheeling. By 1985, the HACC completed its construction of the public housing units and its focus included improvement, modernization and maintenance of these units and to providing opportunities and programs to our residents. These programs are designed to assist residents in achieving self-sufficiency.

The HACC receives certain funding from the United States Department of Housing and Urban Development (hereinafter, "HUD") and is entitled to apply for funding to acquire, construct, modernize, maintain, and operate public housing. These programs are parallel to federal housing programs and include conventional, rental assistance and community development components.

As the second largest provider of affordable housing in the State of Illinois, we are pleased to be positioned to provide access to decent, safe, and affordable housing to low and moderate income individuals, families, elderly and/or disabled within suburban Cook County. With a customer base of over 15,000 families, we are committed to providing a level of customer-focused service that goes well beyond that of providing shelter. Imbedded in the mission, we are charged with assisting our clients in their efforts to achieve self-sufficiency. Essential to our long-term success is empowering our clients to develop and reach goals that will improve the quality of life for them and their families.

We value our vendors and contractors as partners in our mission to empower all individuals and families in need to achieve an enriched quality of life by providing housing opportunities and resources throughout Cook County.

#### II. PURPOSE

HACC is seeking a qualified contractor to provide translation and interpterion on an as needed basis.

See the complete scope of services in Section VI - Scope of Services.

#### A. Contact Information

This RFP is being issued, as will any addenda by the HACC. The contact person for the HACC is:

Deborah O'Donnell, Procurement Manager 175 West Jackson Blvd. Suite 350 Chicago, Il 60604 (312) 542-4725 dodonnell@thehacc.org

Proposals and questions will not be accepted by e-mail or facsimile. All proposals must be completed and delivered to the above-mentioned address. Instructions listed in Section VII. Proposal Submission.

#### III. Contract Term

The Contract period will be for a two (2) year base period beginning approximately July 15, 2022 ending July 14, 2024, with three single-year options to extend the contract until no later than July 14, 2027, or until such time as terminated per the terms of the agreement.

The initial engagement will be for a two (2) year period. In addition, HACC shall have the option to extend the engagement for up to three (3) additional years, on a year-to-year basis, at the fee in the original proposal. The optional years shall be exercised by written amendment executed by each party with Board of Commissioners approval on behalf of HACC for additional funding only on option years if needed.

#### IV. Proposal Timeline

Release of RFP	May 18, 2022
Question Due	June 6, 2022 @ 2PM
Answers to Questions	June 8, 2022
Proposals Due	June 20, 2022 @ 2PM
Evaluation Process	June 2022
Presentations	July 2022 if applicable
Award of Contract	July 2022

HACC may insert elective choices such as site visit, oral interviews, presentations, demonstrations, shortlist, best and final offers, etc.

Questions regarding the contents of this RFP must be submitted on or before time and date and directed to the RFP Contact listed in Section II, Paragraph A – Contact Information. All questions submitted will be answered and posted via the eProcurement website.

#### V. PROPOSAL CONDITIONS

#### A. Authorized Signatures

All proposals must be signed by an individual authorized to bind the Proposer to the provisions of the RFP.

#### B. Term of Offer

Proposals shall remain open, valid and subject to acceptance anytime within nine (9) months after the proposal opening.

#### C. Required Review

Proposers should carefully review this solicitation for defects and questionable or objectionable material. Comments concerning defects and objectionable material must be made in writing and received by the RFP contact at least ten days before the proposal opening. This will allow issuance of any necessary amendments. It will also help prevent the opening of a defective solicitation and exposure of proposals upon which award could not be made. Protests based on any omission or error, in the content of this RFP, may be disallowed if not brought to the written attention of the RFP Contact in Section II, Paragraph A – Purpose, at least five days before the Deadline for Proposals.

#### **D. Incurred Costs**

HACC is not obligated to pay any costs incurred by Proposer in the preparation of a proposal in response to this RFP. Proposers agree that all costs incurred in developing a proposal are the Proposer's responsibility.

#### E. Amendments/Addenda to RFP

HACC reserves the right to issue addenda or amendments to this RFP if HACC considers that changes are necessary or additional information is needed.

Changes to a proposal or withdrawal of proposals will only be allowed if acceptable requests are received prior to the deadline that is set for receipt of proposals. No amendments or withdrawals will be accepted after the deadline.

#### F. Best Value Evaluation

As established in this solicitation, HACC realizes that criteria other than price are important and will award contract(s) based on the proposal that best meets the needs of HACC. An optimal combination of various qualitative elements of required services will provide HACC the best value for its money.

#### G. Right of Rejection

Offers must comply with all terms of the RFP, and all applicable local, state, and federal laws, codes, and regulations. HACC may reject as non-responsive any proposal that does not comply with all the material and substantial terms, conditions, and performance requirements of the RFP.

Proposers may not qualify the proposal nor restrict the rights of HACC. If Proposer does so, the proposal may be determined to be a non-responsive counteroffer and the proposal may be rejected.

No proposal shall be rejected, however, if it contains a minor irregularity, defect or variation and if the irregularity, defect or variation is considered by HACC to be immaterial or inconsequential, HACC may choose to accept the proposal.

Minor informalities may be waived by the Procurement when they:

- Do not affect responsiveness;
- Are merely a matter of form or format;
- Do not change the relative standing or otherwise prejudice other offers;
- Do not change the meaning or scope of the RFP;
- Are trivial, negligible, or immaterial in nature;
- Do not reflect a material change in the work; or
- Do not constitute a substantial reservation against a requirement or provision;

In such cases the Proposer will be notified of the deficiency in the proposal and given an opportunity to correct the irregularity, defect or variation or HACC may elect to waive the deficiency and accept the proposal.

This RFP does not commit HACC to award a contract. HACC reserves the right to reject any or all proposals if it is in the best interest of HACC to do so. HACC also reserves the right to terminate this RFP process at any time.

#### H. Clarification of Offers

In order to determine if a proposal is reasonably acceptable for award, communications by the Facilitator for the Evaluation Panel are permitted with a Proposer to clarify uncertainties or eliminate confusion concerning the contents of a proposal. Clarifications may not result in a material or substantive change to the proposal. The evaluation by the Facilitator may be adjusted as a result of a clarification under this section.

#### I. Public Records Act

All information submitted in the Proposal or in response to request for additional information is subject to disclosure under the provisions of the Illinois Public Records Act (Illinois Government Code section (5 ILCS 160). Proposals may contain financial or other data that constitutes a trade secret. To protect such data from disclosure, Proposers should specifically identify the pages that contain confidential information by properly marking the applicable pages and inserting the following notice on the front of its response:

#### NOTICE

The data on pages\_\_\_\_\_\_ of this Proposal response, identified by an asterisk (\*) or marked along the margin with a vertical line, contains information which are trade secrets. We request that such data be used only for the evaluation of our response but understand that disclosure will be limited to the extent that the HACC determines is proper under federal, state, and local law.

The proprietary or confidential data shall be readily separable from the Proposal in order to facilitate eventual public inspection of the non-confidential portion of the Proposal.

HACC assumes no responsibility for disclosure or use of unmarked data for any purpose. In the event disclosure of properly marked data is requested, the Proposer will be advised of the request and may expeditiously submit to the HACC a detailed statement indicating the reasons it has for believing that the information is exempt from disclosure under federal, state, and local law. This statement will be used by the HACC in making its determination as to whether or not disclosure is proper under federal, state or local law. The HACC will exercise care in applying this confidentiality standard but will not be held liable for any damage or injury, which may result from any disclosure that may occur.

#### J. Disclosure of Criminal and Civil Proceedings

HACC reserves the right to request the information described herein from the Proposer selected for contract award. Failure to provide the information may result in a disqualification from the selection process and no award of contract to the Proposer. HACC also reserves the right to obtain the requested information by way of a background check performed by an investigative firm. The selected Proposer also may be requested to provide information to clarify initial responses. Negative information provided or discovered may result in disqualification from the selection process and no award of contract.

The selected Proposer may be asked to disclose whether the firm, or any of its partners, principals, members, associates or key employees (as that term is defined herein), within the last ten years, has been indicted on or had charges brought against it or them (if still pending) or convicted of any crime or offense arising directly or indirectly from the conduct of the firm's business, or whether the firm, or any of it partners, principals, members, associates or key employees, has within the last ten years, been indicted on or had charges brought against it or them (if still pending) or convicted of any crime or offense involving financial misconduct or fraud. If the response is affirmative, the Proposer will be asked to describe any such indictments or charges (and the status thereof), convictions and the surrounding circumstances in detail.

In addition, the selected Proposer may also be asked to disclose whether the firm, or any of its partners, principals, members, associates or key employees, within the last ten years, has been the subject of legal proceedings as defined herein arising directly from the provision of services by the firm or those individuals. "Legal proceedings" means any civil actions filed in a court of competent jurisdiction, or any matters filed by an administrative or regulatory body with jurisdiction over the firm or the individuals. If the response is affirmative, the Proposer will be asked to describe any such legal proceedings (and the status and disposition thereof) and the surrounding circumstances in detail.

For purposes of this provision "key employees" includes any individuals providing direct service to HACC. "Key employees" do not include clerical personnel providing service at the firm's offices or locations.

#### K. Debarment and Suspension

Proposer certifies (using Exhibit D) that neither it nor its principals or subcontracts is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency as required by Executive Order 12549.

Further, Proposer affirms that it has no record of unsatisfactory performance with HACC in the twenty-four (24) month period immediately preceding the date of issuance of this RFP.

#### L. Board and Staff Communications

Under no circumstances may any member of the HACC or any staff member other than the contact specified in Section II – Paragraph A, be contacted during this RFP process, by any entity intending to submit a response to this RFP. Failure to comply with this request will result in disqualification.

#### M. Final Authority to Award

The final authority to award contracts as a result of this RFP may require approval by The Housing Authority's Board of Commissioners based on award amount.

#### N. Payment for Services

Payments for any and all invoices or other obligations are satisfied electronically through the Automated Clearing House (ACH) system. The Contractor will be required to authorize the HACC to initiate payment electronically to any bank account maintained by the contractor wherever located. Contractor shall promptly comply with directions and accurately complete forms provided by HACC required to process ACH payments.

Invoice submission will require individual department coding to ensure that invoices are charged to the appropriate department (if applicable).

#### VI. SCOPE OF WORK

#### <u>Introduction</u>

It is the intent of this RFP is to establish a term contract, with a vendor or multiple vendors for the Housing Authority of Cook County capable of providing competent telephonic language interpretation services, a vendor or multiple vendors capable of providing competent written document language translation services and a vendor or multiple vendors capable of providing competent on-site language interpretation services, and a vendor or multiple vendors capable of providing competent on-site sign language interpretation services. All services shall be continuously available. These language interpretation services, as described below, shall be provided on-demand to HACC personnel. The HACC offers no guarantee of any amount of work to be performed under the Contract.

HACC administers the Housing Choice Voucher (HCV) program and owns and manages multiple affordable housing units throughout Cook County. However, there may be a need for translation or interpretation to other languages as well.

When documents are translated for Limited English Proficiency (LEP) persons, HUD requires the documents to be provided in the languages spoken by at least 5% or 1,000 persons of the population eligible to be served by the agency or based on the four-factor analysis done each year. Based on the most current data, translation services are needed in Spanish. However, based on the demographics of the county, the need may arise for interpretation and/or written translation services in the languages listed below:

Spanish	Chinese	Vietnamese
Tagalog	Korean	Arabic
Hindi	Other Pacific Island	Japanese
	Languages	
Thai	Gujarati	American Sign Language
Russian	Polish	German

The repeated failure of any Contractor to provide service when contacted shall result in that Contractor's contract termination for nonperformance. The HACC shall document failure to respond, and the Contractor may not be permitted to participate in future contracts for these services.

#### A. Definitions

- **Translation** shall mean the act or process of converting written words from one language into their complete, accurate, and intended meaning in another language.
  - i. Such services are to be provided on an as-needed basis.
- **Source Language** shall mean the language in which a document is written prior to translation.

- Target Language shall mean the language into which a document is translated from the source language.
- Native Speaker shall mean a person who has learned and been educated in a given language from an early age and who has full mastery of that language, including all norms of syntax, grammar, orthography and usage.
- **Dialect** shall mean regional, or class variations of a given language.
- Interpretation shall mean oral interpretation for parties conversing in different languages.
- **Simultaneous Interpretation** shall mean real time interpreting. The interpreter speaks at the same time as the speaker, usually in a conference of meeting. The interpreter listens to one language and speaks in another. The voices overlap as they are speaking at the same time.
- Consecutive Interpretation shall mean that the interpreter is physically present in the room and verbally interprets short utterances, normally a sentence or two at a time. Such interpretation is usually bi-directional between two languages.
- Sign Language Interpretation shall mean the Interpreter is physically present in the room
  and verbally interprets communication from an individual who is deaf and utilizes physical
  movements; usually hand signals, to convey their messages or information. Also, video
  conferencing would be helpful in the event we could not have an in-person meeting.
- **Sight Translation** shall mean reading a document during an interpretation session and providing an on-the-spot oral translation of the document.
- Over-the-phone interpretation normally shall mean consecutive, but in some cases, if the technology is available, it may be simultaneous interpretation.
- **Narration** shall mean that while being recorded in a studio, one reads aloud a script written in one's native language.
- Editing/Proofreading shall mean the act or process of reviewing a translated document and
  of making revisions and/or corrections to the translated copy in order to bring the translation
  into better agreement with the meaning of the English original.
- **Desktop Publishing** shall mean the act or process of designing, re-creating, or formatting electronic documents using a computerized software package to prepare a document for printing or electronic display.
- On Demand Service is required for telephone services. You must have a representative available immediately if contacted for interpretation services via phone.

#### B. Languages

HUD requires that federally funded agencies provide access to programs and services to Limited English Proficiency persons. The contractor shall provide native speakers and language professionals qualified to perform translation and interpretation (into and from English), for the languages listed below as well as less common languages, as the need arises. Oral interpretation is the primary access used for clients and must be available in any language. A sampling of 38 languages listed below:

Arabic	Armenian	Bengali	Cambodian
Chamorro	Simplified Chinese	Traditional Chinese	Croatian
Czech	Dutch	English	Farsi
French	German	Greek	Haitian Creole
Hindi	Hmong	Hungarian	Ilocano
Italian	Japanese	Korean	Laotian
Polish	Portuguese	Romanian	Russian
Serbian	Slovak	Spanish	Tagalog
Thai	Tongan	Ukrainian	Urdu
Vietnamese	Yiddish		

Offeror must be able to provide services in one/or all of the listed languages. In addition to these languages, offeror shall list the additional languages that they are qualified to provide services in. Based on the most current data, written translation services are needed in Spanish. However, based on the demographics of the county, the need may arise for written translation services in the languages listed below:

Spanish	Chinese	Vietnamese
Tagalog	Korean	Arabic
Hindi	Other Pacific Island	Japanese
	Languages	
Thai	Gujarati	American Sign Language
Russian	Polish	German

#### C. Range of Services

This RFP is soliciting proposals from qualified offerors to provide a variety of primary and secondary language services. Primary services are those that HACC envisions requiring on an on-going basis. Secondary services are those that will be requested less frequently, on an "as-needed" basis. All the primary and secondary services specified in this RFP are mandatory and must be included for a proposal to be deemed complete and responsive. The offeror must provide an affirmative statement that they can provide services in all the primary and secondary languages.

#### • The Primary Services are:

- o Interpretation, either on-site in various locations throughout Cook County or via telephone, or video teleconferencing (telephone services must be on demand).
- Narration in languages other than English for public information materials.
- Sign Language interpretation on site in various locations throughout Cook County or via video teleconferencing.

#### The Secondary Services are:

- Translation of written documents (including forms, notices, public information materials, correspondence, web pages, etc.)
- Desktop publishing or translated materials in a variety of electronic formats.
- Editing/proofreading materials previously translated.
- Comparison/evaluation of translated documents.

All services shall be carried out by technically qualified and experienced native-speaking language specialists. The persons designated by the contractor to provide translation and interpretation services must be native speakers of the target language who possess sufficient education, training, skill and experience in both the target and the source language to proficiently provide the services requested.

#### D. Interpretation Services including Sign language (Primary Services)

The contractor shall provide support services to HACC by providing interpretation services as requested by HACC. Interpreter services will be provided in the following different venues:

- Over the phone
- Video teleconferencing
- On-site at meetings, conferences, seminars, legal proceedings, briefings, trainings, etc.

Interpreter services shall be performed by professional and experienced interpreters that possess a high level of proficiency in the language pair, meaning the interpreter can effectively participate in formal and informal conversations on practical, social and professional topics. Interpreters must adhere to professional norms and ethical standards and must maintain a proper level of accuracy and professional neutrality in the interpretation process. Interpreters must be able to establish a satisfactory rapport with HACC clients who may be emotionally affected by circumstances. The interpreter must maintain professional objectivity and non-judgmental demeanor. Maturity and emotional stability is required. They must also be proficient in the type of interpretation required by HACC for each occasion (simultaneous, consecutive, sight translation).

Services will be performed "on-site" at the location indicated by the HACC and may be required at virtually any time and in any location within the County of Cook County. If interpreters are required to travel to fulfill the HACC request, they will be reimbursed for their mileage and per diem costs (over and above the cost of the interpretation service) at the State rate prevailing at the time the services are rendered.

For telephonic interpretation services the contractor shall provide a single, toll-free nationwide "800" number to access all services. The vendor shall possess conference-calling services and capabilities. The contractor shall provide an interpreter within 10 minutes from placement of a call for request for services. HACC staff shall be able to contact contractor 24 hours in advance to arrange an appointed time for on-site meetings, conferences, seminars, and legal proceedings, etc. The contractor shall not require HACC to purchase or obtain a specific type of equipment to access telephonic interpreter services.

#### E. Translation Services (Secondary Service)

At the request of HACC, the contractor shall provide translations of source texts, with the meaning and intent, and, to the extent possible, the format and layout of the original source text retained. Preferably, a single translator shall be used to complete each document to ensure continuity and consistency in terminology. The contractor shall translate documents in a culturally sensitive manner and at the same reading level as the source material. Unless HACC requests a translation be written in a specific regional or class dialect, documents must always be translated into standard language.

Accuracy, completeness, consistency, and cultural appropriateness are critical in the published work. The contractor must document how accuracy will be ensured and a quality product delivered. In addition, the contractor shall provide comprehensive support, including project management, consultation, and deliverables. Translated documents shall be delivered in the electronic format specified by HACC. (See Section E below.)

Services must be provided within a reasonable time after the request is made, as specified by the HACC's at the time of assignment. If a translated document is needed in less than five working days, it will be considered a rush job, and the vendor may impose a reasonable rush charge. Proposed rush charges should be specified in the proposal as a percentage added on to the total cost of a given job.

The majority of the materials translated are in the area of housing and human services, and law, however, content may occasionally be of a technical nature. Additionally, the contractor may be translating HUD documents into the required language. The contractor must be equipped to respond to any request. The types of documents typically translated include, but are not limited to:

- forms, application materials, notices
- · manuals, informational booklets
- · pamphlets, flyers, posters, signs
- audio scripts
- handwritten correspondence, client-directed correspondence
- · court or other legal documents

The Contractor shall be capable of receiving Source Language documents by facsimile, e-mail or other electronic means (i.e. PDF or flat files, standard word processing languages, etc.), U.S. postal service or courier delivery. The typical delivery is expected to be by facsimile, e-mail or other electronic means.

When interpreting from the Source Language to the Target Language, the written text of the Target Language shall be typed on single-spaced,  $8 \frac{1}{2} \times 11^{\circ}$  or  $8 \frac{1}{2} \times 14^{\circ}$  white paper with a 1" margin on all sides. Text shall be transcribed in font type and size comparable to original document with an average of at least 250 words per page.

The Contractor shall submit a copy of its Source Document Requirements to the Contract Administrator at the time of Contract award. Source Document Requirements refer to a document containing a list of the Contractor's requirement(s) associated with written material that the requesting agency or entity's representative summits for written document interpretation.

Required Written Document Core Language Translation and Interpretation Services:

In expedited situations written document translation shall be Continuously Available. Expedited
Written translation requirements shall be completed within 1 day from the day the HACC sends
the Source Language to the Contractor for up to 10 pages of Target Language translation. One
additional day shall be permitted for each additional 10 pages, or portion thereof, of Target
Language translation.

Routine Written document translation shall be completed as follows:

- For Source documents which would require 20 or fewer pages of Target Language translation, the translation shall be completed within 1 week.
- The timeframe for completion of written translations requiring more than 20 pages of Target Language translation shall be 1 week, plus 1 additional day for each additional 10 pages, or portion thereof, of Target Language translation.
- No travel time or mileage will be paid for written document interpretation service. Pricing for this service will be per word.

#### F. Desktop Publishing Services and Other Technical Requirements (Secondary Service)

The contractor must be equipped to deal with all the most commonly used electronic formats and must be able to deliver final products that mirror the layout and form of the English originals. HACC may require the contractor to work with either PC or computer on any given project. The contractor must be competent in the use of a number of word processing and design software programs, including, but not limited to: Word, Excel, PowerPoint, Publisher, Quark Express, Photoshop, Adobe Acrobat and Illustrator, etc. Contractors must be able to handle translation and production webready formats, including HTML files.

#### G. Editing/Proofreading Services (Secondary Service)

From time to time, HACC may call on the contractor to proofread and/or edit materials previously translated elsewhere. The same quality standards that apply to written Translation & Interpretation Services will apply for editing/proofreading services.

#### H. Narration Services (Secondary Service)

Periodically, HACC may also request native speakers of languages other than English to provide narration for recorded public information materials, educational videos, etc. As with interpreter services, narration services will be performed "on-site" at the location indicated by HACC and may be required at virtually any time and in any location within Cook County. If narrators are required to travel to fulfill HACC's request, they will be reimbursed for their mileage and per diem costs (over and above the cost of the narration service) at the Agency's rate prevailing at the time the services are rendered.

#### I. Comparison/Evaluation of Translated Documents

On very rare occasions, HACC may request that the contractor review and provide a written analysis comparing two or more translations of a given text. The analysis will compare the translations weighing criteria such as: completeness, accuracy, syntax, grammar, orthography, and style.

#### J. Hours of Operation

It is anticipated that telephonic interpretation and narrator services will be required during regular business hours: i.e., 8:30 am to 4:30 pm, Monday through Friday. You may be required after hours for community meetings if necessary.

#### K. Guaranteed Minimum

HACC is not obligated to request a guaranteed minimum total number of words for Translation & Interpretation Services or hours for interpretation services over the course of the contract resulting from this RFP.

#### L. Performance Standards

The Contractor must ensure that the performance standards set forth throughout this RFP are met. Most specifically, the Contractor must assure that the translators and interpreters carrying out work under this RFP meet the HACC's strict professional standards for education and skill level. Also, translations must be submitted on time and must meet HACC's requirements for accuracy, completeness, consistency, and cultural appropriateness. Failure to meet these standards may result in HACC withholding payments until such time as the problem is remedied to HACC's satisfaction. HACC reserves the right to acquire the services from a different contractor if the contractor's performance does not meet the standards listed in the RFP.

#### M. Contractor Compensation

Payment will be made by the HACC to the Contractor, for full and proper performance of the requirements referred to in this RFP. The contractor will submit invoices for reimbursement at least monthly.

Payment shall be based on the rate structure and pricing schedules contained in Appendix B, Cost Proposal Bid Form in accordance with Section VI H of this RFP.

Translated documents needed quicker than within five working days may be considered a rush job and an additional rush charge may be applied by the vendor. The vendor must discuss the appropriateness of imposing a rush charge for a given job with the HACC project manager at the time a job is assigned. The Cost Proposal Bid form (Appendix B) has a blank for Offeror's to fill showing the proposed rush charge expressed as a percentage add-on to the cost of the individual job. This will not be factored into the bid.

#### N. Service Area Locations

The HACC service area is throughout the Cook County. Most of the work will be either phone translation or document translation and the interpreters would not need to be at the sites.

#### **Selection Factors:**

Proposals will be evaluated based on the selection factors listed below; the relative weight that each factor will receive in the evaluation is shown below.

#### **Selection Factors:**

- **a.** Experience of the company (25 points): Including number of years providing Translation & Interpretation Services. The HACC reserves the right to contact any party that the proposer has worked for in the past and to reject a proposer based on past poor performance.
- **b.** Organizations qualifications (35 points): Training experience and longevity of staff; training programs; quality of operating policies and personnel procedures.
- **c.** Cost (35 points):

Cost (fees), weighted, based on lowest price at 35 points

$$Score = \frac{Lowest\ Bidder'\ s\ Price}{Bidder'\ s\ Price} \times 35$$

**d.** Ownership (5 points): Certification of MBW/WBE ownership.

#### **Evaluation Process**

HACC will appoint an Evaluation Committee to evaluate proposals received. The Committee shall apply the evaluation criteria in selection factors and score based on the allotted points.

HACC, at its sole discretion, may interview 1 or more firms that it believes will best meet the evaluation criteria. At the interview, the proposer will be asked to clarify specific aspects of its proposal and answer any questions on the proposal content. Following interviews, the Committee will re-score the interviewed firm's proposals based on both the written RFP response and the interview.

Firms successfully meeting the evaluation criteria and with satisfactory scores will be considered qualified.

#### **Right to Negotiate Final Fees**

HACC reserves the right to negotiate with the selected consultant on technical assistance topics, deliverables, scheduling, and budget issues. HACC shall not be obligated to accept the lowest priced proposal but shall make an award in the best interest of the project.

HACC shall also retain the right to negotiate with and make an award to more than one proposer, as long as such negotiation(s) and/or award(s) are addressed in the above manner (i.e. top-rated by geographic area first, then next-rated following until a successful negotiation

is reached).

#### **Contract Service Standards**

All work performed pursuant to this RFP must conform and comply with all applicable local, state, and federal codes, statutes, laws, and regulations.

#### **Proposal Format**

Proposals must be received

#### VIII. INFORMATION REQUESTED OF PROPOSERS

#### a. Organizational and Personnel Background

Provide an overview of your company, emphasizing its qualifications and major organizational strengths.

#### b. Experience

Discuss your experience, in serving as a provider of Translation and Interpretation Services.

#### c. Miscellaneous Discussion Questions

- Identify the specific individuals who would be assigned to work with the HACC and specify which person would be the primary contact person with the HACC. Please include their level of expertise in the services and certifications held by staff.
- 2 Provide an estimate of time that will be required to begin Translation and Interpretation Services.

#### d. Price

If proposing costs outside the hourly rates/fee schedule request (Exhibit B), provide your additional costs for the rendering of the services and clearly specify any additional expenses that will be charged to HACC in connection with this proposal.

#### e. Affirmative Action

The HACC requires that each respondent be an Equal Opportunity Employer: State that the respondent complies fully with all government regulations regarding nondiscriminatory employment practices.

#### IX. COMPANY QUALIFICATIONS

Proposals shall be considered from responsible organizations or individuals engaged in the performance of case management support for the Housing Choice Voucher program and other HUD rental assistance programs. Proposals must include information on competency in performing comparable case management support with trained and experienced Housing Specialist professionals, demonstration of acceptable financial resources, and personnel staffing. The vendor shall furnish detailed information on references, as well as background and experience with projects of a similar type and scope to include as a minimum:

- **a.** Brief history of the company
- **b.** A listing of five (5) references where similar services were performed. The client reference shall include the name of organization, contact person, address, and telephone numbers.
- c. Vendor shall describe their understanding of the project scope, their proposed approach to performing the services, and submit a proposed schedule. Offerors shall include information on past experience with similar projects. Offerors shall describe how their organization can meet the requirements of this RFP and shall include the following:
  - The number of years the Offeror has provided these services; and
  - The number of clients and geographic locations that the Offeror currently
  - Provide the names and titles of the key management personnel directly involved with supervising the services rendered under this contract along with their resumes.
  - Provide the name and resume of the Offeror's Contractor Representative who, if the Offeror is selected for award, would be responsible for the daily oversight of the contract from the Contractor's perspective.

#### X. RFP REQUIREMENTS AND CONDITIONS

#### **Minimum Requirements**

This RFP sets forth the minimum requirements that all submissions shall meet. Failure to submit proposals in accordance with this request may render the proposal unacceptable.

#### **Submission Requirements**

Forms included within this Request for Proposal must be included with proposal, in addition to any and all included documents for review and consideration. Failure to submit mandatory forms will result in rejection of the proposal. The required documents are as follows:

- 1. Exhibit A Contact Information Form
- 2. Exhibit B Proposal Form
- 3. Exhibit C Reference Form
- 4. Exhibit D Certification Regarding Debarment or Suspension
- 5. Exhibit E HUD Form 5369B
- 6. Exhibit F HUD Form 5369C
- 7. Exhibit G HACC Sample Contract Agreement
- 8. Exhibit H Exercise: Translation to Spanish

#### Collusion

Proposer, by submitting a proposal, hereby certifies that no officer, agent, or employee of the HACC has a pecuniary interest in this Proposal; that the Proposal is made in good faith without fraud, collusion, or connection of any kind with any other proposer; and that the proposer is competing solely in its own behalf without connection with, or obligation to any undisclosed person or company.

#### **Disputes**

In case of any doubt or differences of opinions as to the participation sought hereunder, or the interpretation of the provisions of the RFP, the dispute process shall apply.

Contractors may appeal the recommended award, provided the appeal is in writing, contains the RFP number, is delivered to the address listed in Section II – Paragraph A of this RFP, and is submitted according to the time requirements listed below. The following shall apply to protests (unless otherwise specified, this section will use the term "protest" to also include disputes and appeals):

<u>Solicitation</u>: Contractors may protest a solicitation issued by HACC. It must be received by the Procurement and Contracts Supervisor before the bid or proposal submittal deadline, or it will not be considered.

<u>Award RFP</u>: Any protest against the award of a contract based on an RFP must be received by the Procurement and Contracts Supervisor no later than two full business days after the bid submittal deadline, or before award of the contract, whichever is earlier, or the protest will not be considered.

<u>Award RFP/RFQ</u>: Any protest against the award of a contract based on an RFP or RFQ or appeal of a decision by HACC to reject a proposal, must be received by the Procurement and Contracts Supervisor within three business days after notification to an unsuccessful proposer that they were not selected, or the protest will not be considered.

Rejection of Bid: Any protest of a decision by HACC to reject a bid submitted in response to an RFP must be received by the Procurement and Contracts Supervisor within two business days after being notified in writing of HACC's decision, or the appeal will not be considered.

Α.

A written response will be directed to the appealing Contractor within fourteen (14) calendar days of receipt of the appeal, advising of the decision with regard to the appeal and the basis for the decision. The decision of the HACC shall be final and binding upon all parties.

**Proof of Insurance** shall not be terminated or expire without thirty (30 days written

#### XI. INSURANCE REQUIREMENTS

Co nar	ice and are required to be maintained in force until completion of the contract. The ntractor shall require all subcontractors used in the performance of this contract to me HACC as an additional insured. Following are the standard types and minimum ounts.
	<b>General Liability:</b> \$2,000,000 per occurrence and \$3,000,000 aggregate; HACC Additional Insured.
	<b>Commercial General Liability:</b> \$1,000,000; combined single limit bodily and property damage liability per occurrence; <i>HACC additional named insured on arattached endorsement.</i>
	<b>Comprehensive Automobile Liability:</b> \$1,000,000; combined single limit bodily and property damage liability per occurrence and aggregate; <i>HACC named Additional Insured</i> .
	Errors and Omissions Liability: \$1,000,000; combined single limit bodily and property damage liability per occurrence and \$3,000,000 aggregate OR,
$\boxtimes$	Professional Liability: \$1,000,000; per occurrence and aggregate.
$\times$	Workers' Compensation: Statutory limits or;
	Self-Insurance Program
	Environmental Liability
	Owner's Liability
	Fire Insurance with Extended Coverage
	<b>Crime/Fidelity Insurance</b> : \$250,000; Sufficient to cover all agents and employees employed by Property Manager;
	Excess/Umbrella Liability: \$5,000,000; HACC named Additional Insured.

B. Failure to provide proof of insurance or failure to maintain insurance as required in this bid, or by law; are grounds for immediate termination of the contract. In addition, the awarded bidder should be liable for all re-procurement costs and any other remedies under law.

#### C. Indemnification and Insurance Requirements

#### 1. Indemnification

The Contractor agrees to indemnify, defend and hold harmless HACC and its authorized officers, employees, agents and volunteers from any and all claims, actions, losses, damages, and/or liability arising out of this Contract from any cause whatsoever, including the acts, errors or omissions of any person and for any costs or expenses incurred by HACC on account of any claim therefore, except where such indemnification is prohibited by law.

#### 2. Additional Named Insured

All policies, except for the Workers' Compensation, Errors and Omissions and Professional Liability policies, shall contain additional endorsements naming HACC and its officers, employees, agents and volunteers as additional named insured with respect to liabilities arising out of the performance of services hereunder.

#### 3. Waiver of Subrogation Rights

The Contractor shall require the carriers of the above required coverages to waive all rights of subrogation against HACC, its officers, employees, agents, volunteers, Contractors and subcontractors.

#### 4. Policies Primary and Non-Contributory

All policies required above are to be primary and non-contributory with any insurance or self-insurance programs carried or administered by HACC.

#### 5. Proof of Coverage

The Contractor shall immediately furnish certificates of insurance to HACC Procurement Department administering the Contract evidencing the insurance coverage, including the endorsements above required, prior to the commencement of performance of services hereunder, which certificates shall provide that such insurance shall not be terminated or expire without thirty (30) days written notice to the Department. Contractor shall maintain such insurance from the time Contractor commences performance of services hereunder until the completion of such services. Within sixty (60) days of the commencement of this Agreement, the Contractor shall furnish certified copies of the policies and all endorsements.

#### 6. Insurance Review

The above insurance requirements are subject to periodic review by HACC. HACC's Risk Manager is authorized, but not required, to reduce or waive any of the above insurance requirements whenever the Risk Manager determines that any of the above insurance is not available, is unreasonably priced, or is not needed to protect the interests of HACC. In addition, if the Risk Manager determines that heretofore, unreasonably priced or unavailable types of insurance coverage or coverage limits become reasonably priced or available, the Risk Manager is authorized but not required, to change the above insurance requirements, to require additional types of insurance coverage or higher coverage limits, provided that any such change is reasonable in light of past claims against HACC, inflation, or any other item reasonably related to HACC's risk. Any such reduction or waiver for the entire term of

the Agreement and any change requiring additional types of insurance coverage or higher coverage limits must be made by amendment to this Agreement. Contractor agrees to execute any such amendment within thirty (30) days of receipt.

#### XII. CONTRACT CONDITIONS

#### **Americans with Disabilities Act**

Proposer must comply with all applicable requirements of federal and state civil rights law and rehabilitation statues.

#### Law of the State of Illinois

The resulting contract will be entered into within the State of Illinois and the law of said state, whether substantive or procedural, shall apply to the contract, and all statutory, charter and ordinance provisions that is applicable to public contracts within the Cook County and the State of Illinois shall be followed with respect to the contract.

#### **Contract Terms and Final Selection**

The selected company will be expected to sign the HACC's Contract Agreement, which will specify the terms of service. If the selected applicant and the HACC cannot come to terms with respect to the contract, the HACC reserves the right to select the next most qualified applicant or to terminate this RFP and to re-issue a new RFP if no Proposer is acceptable to the HACC.

#### **Electronic Signatures**

The parties of an agreement resulting from the award of this RFP shall be entitled to sign and transmit an electronic signature (whether by facsimile, PDF or other email transmission).

#### XIII. SECTION 3 COMPLIANCE

The HACC has determined that the contract awarded under this solicitation is subject to the requirement of Section 3 of the Housing and Urban Development Act of 1968, as amended, 12 U.S.C. 1701u, (Section 3), and Title 24 of Subchapter B, Part 75- Economic Opportunities for Low- and Very Low-Income Persons, 24CFR75.1 et seq. Section 3 compliance requires that any contract or subcontract entered into for the benefit of public housing residents shall require that, to the greatest extent feasible, economic opportunities in the form of training, employment, contracting, and other economic opportunities arising from the expenditure of public assistance for housing rehabilitation and housing construction be directed to low- and very low-income persons.

#### **EXHIBIT A - Contact Information Form**

To: Deborah O'Donnell, Procurement Manager (312)542-4725; (312)542-4725 Fax, or Email: <a href="mailto:dodonnell@thehacc.org">dodonnell@thehacc.org</a>

This document is to acknowledge that we are in receipt of <u>RFP # 2022-100-016 for Translation and Interpretation Services</u> and have noted our intention to bid.

	Vendor	Name:
	Addres	s:
	Contac	t/Title:
	Phone:	
	Email:	
I PLAN T	O SUBMI	T A BID.
		Yes, I will be submitting a bid. Maybe, I need to research and get more information (contact HACC-information listed above)
NO BID.		ony of the following. We:  Do <u>NOT</u> desire to be retained on the vendor list.  Desire to be retained on the vendor list, but decline to bid based on the following:  Cannot comply with specifications/scope of work, Explain:
		Cannot meet delivery requirements, Explain:
		Do not regularly provide this type of product/service Other, Explain: Please update my information as listed above.
HOWY	NI FOLINI	OUT ADOUT THE DID. Indicate any of the following. We
HOW YC	_	D OUT ABOUT THE BID. Indicate <i>any</i> of the following. We: Checked the agency website
	Ħ	Received notice by fax or e-mail
	Ħ	Newspaper Ad, please list paper:
	Ħ	Trade Publication, please list:
	H	Plan Room, please list:
	Ħ	Other, Explain:

#### **EXHIBIT B - PROPOSAL FORM**

Vendo	or Name:	
To:	Housing Authority of Cook County	

175 West Jackson Blvd, Suite 350 Chicago, IL 60604

Primary Services:	Bid For this Service (Yes/No):	Price Per Minute/Hour or Per Word (specify)	Word Minimum (if applicable)	2022-24 Total:	2024-25 Total:	2025-26 Total:	2026-27 Total:
Telephone Interpretation: Any language needed per exhibit "A"				\$	\$	\$	\$
Video Conferencing				\$	\$	\$	\$
On-Site Interpretation: Any language needed per exhibit "A"				\$	\$	\$	\$
Sign Language				\$	\$	\$	\$
Secondary Services:	Bid For this Service (Yes/No):	Price Per Page or Per Word (specify)	Word Minimum (if applicable)	2022-24 Total:	2024-25 Total:	2025-26 Total:	2026-27 Total:
Written Translation: of the 9 languages listed in Exhibit "A", section B				\$	\$	\$	\$
Editing/Proofreading: of the 9 languages listed in Exhibit "A", section B				\$	\$	\$	\$
<u>Desktop Publishing:</u> of the 9 languages listed in Exhibit "A", section B				\$	\$	\$	\$
Comparison/Evaluation: of the 9 languages listed in Exhibit "A", section B				\$	\$	\$	\$
Rush Charges: Please note: approximately 5% are rush requests.				%	%	%	%

Primary Services:	Bid For this Service (Yes/No):	Price Per Minute/Hour or Per Word (specify)	Word Minimum (if applicable)	2022-24 Total:	2024-25 Total:	2025-26 Total:	2026-27 Total:
Telephone Interpretation:				\$	\$	\$	\$
Spanish Only							
On-Site Interpretation:				\$	\$	\$	\$
Spanish Only							
Secondary Services:	Bid For this Service (Yes/No):	Price Per Page or Per Word (specify)	Word Minimum (if applicable)	2022-24 Total:	2024-25 Total:	2025-26 Total:	2026-27 Total:
Written Translation: Spanish				\$	\$	\$	\$
Only							
Editing/Proofreading:				\$	\$	\$	\$
Spanish Only							
Desktop Publishing: Spanish Only				\$	\$	\$	\$
Comparison/Evaluation:				\$	\$	\$	\$
Spanish Only						<i>'</i>	,
Rush Charges: Spanish Only. Please note: approximately 5% are rush requests.				%	%	%	%

- 1. The undersigned, having familiarized themselves with the local conditions affecting the cost of the work, and with the Specifications, if any thereto, hereby proposes to furnish all labor, materials, equipment and services required to provide such service(s) described in the Scope of Work in accordance therewith.
- 2. In submitting this proposal, it is understood that the right is reserved by the Housing Authority of Cook County to reject any and all proposals. If written notice of the acceptance of this proposal is mailed, telegraphed, faxed, or delivered to the undersigned within thirty (30) days after the opening thereof, or at any time thereafter before this proposal is withdrawn, the undersigned agrees to a contract/agreement in the prescribed form and furnish any required insurance requirements within ten (10) days after the contract is presented to him for signature.

NOTE: The penalty for making false statements in offers is prescribed in 18 U.S.C. 1001.

Date, 20	(Company Name)
(Official Address)	(Ву)
	(Title)
(Contractors State License Number)	(Telephone Number)

#### RFP No. 2022-100-016 Page 24 of 30

#### **EXHIBIT C - REFERENCES**

 $CURRENT\ CLIENT\ REFERENCES\ (REQUIRED)-RFP\ 2022-100-016-TRANSLATION\ AND\ INTERPRETATION\ SVS.$ 

_	rm with the BID, fa	uilure to do so is grounds for disqualification.
Company Address		
City, ST, Zip		
Fax/Phone/Email		
Contact Name/Title		
Type of Engagement		
Company Address		
City, ST, Zip		
Fax/Phone/Email		
Contact Name/Title		
Type of Engagement		
Company		
Address		
City, ST, Zip		
Fax/Phone/Email		
Contact Name/Title		
Type of Engagement		
Company		
Address		
City, ST, Zip		
Fax/Phone/Email		
Contact Name/Title		
Type of Engagement		
Company		
Address		
City, ST, Zip		
Fax/Phone/Email		
Contact Name/Title		
Type of Engagement		
Bidde	er's Company Name	
Phone Num		
I none Ivum		
E.11E 1 71		
Print Name of Person	Authorized to Sign	
Date Signed and A	authorized Signature	

#### **EXHIBIT D - CERTIFICATION REGARDING DEBARMENT OR SUSPENSION**

In compliance with contracts and grants agreements applicable under the U.S. Federal Awards Program, the following certification is required by all Proposers submitting a response to this RFP:

- The Proposer certifies, to the best of its knowledge and belief, that neither the Proposer nor its
  Principals are suspended, debarred, proposed for debarment, or declared ineligible for the award of
  contracts from the United States federal government procurement or non-procurement programs, or are
  listed in the List of Parties Excluded from Federal Procurement and Non-procurement Programs issued
  by the General Services Administration.
- "Principals," for the purposes of this certification, means officers, directors, owners, partners, and persons having primary management or supervisory responsibilities within a business entity (e.g., general manager, plant manager, head of a subsidiary, division, or business segment, and similar positions).
- 3. The Proposer shall provide immediate written notice to the HACC Procurement and Contracts Supervisor if, at any time prior to award, the Proposer learns that this certification was erroneous when submitted or has become erroneous by reason of changes circumstances.
- 4. This certification is a material representation of fact upon which reliance will be placed when making the award. It if is later determined that the Proposer rendered an erroneous certification, in addition to other remedies available to the HACC government, the HACC Procurement and Contracts Supervisor may terminate the contract resulting from this solicitation for default.
- 5. Proposer affirms that is has no record of recent unsatisfactory performance with HACC, during the past twenty-four (24) months at a minimum.

Printed Name of Representative:	
Title:	
Signature:	
Date:	

#### **EXHIBIT E - HUD Form 5369 B**

## **Document on Following Page**

### **EXHIBIT F - HUD Form 5369 C**

## **Document on Following Page**

# EXHIBIT G – HACC Sample Contract Agreement Document on Following Page

#### **EXHIBIT H - Exercise:**

#### Please translate to Spanish & provide cost for the translation services.

June 18, 2022

Dear Interested Pre-Applicant,

The Housing Authority of Cook County (HACC) Low Income Public Housing Program will reopen the wait lists for **one, two, and three-bedroom** standard and accessible units located at 1314 Wentworth Ave, Chicago Heights, IL 60411 for persons 18 years of age and older. The household will be required to pay rent equal up to 30% of their adjusted annual income.

The annual income limits are as follows:

1 person household: \$52,220; 2 person household: \$59,650;

3 person household: \$67,100; 4 person household: \$74,550;

5 person household \$80,650; 6 person household: \$86,500;

7 person household: \$92,450;

Preferences will be given to the following:

#### Families with children; Veterans and veteran's widows/widowers;

Victims of Domestic Violence; Elderly families (head, spouse, co-head or sole member is 62 years of age or older); Disabled families (head, spouse, co-head or sole member is a person with disabilities); Homeless families (an individual or family, who lacks a fixed, regular and adequate nighttime residence and whose primary nighttime residence is a supervised publicly or privately operated shelter designed to provide temporary living accommodations; OR an institution that provides a temporary residence for individuals intended to be institutionalized; OR a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings. Verification for this preference may include documentation provided by a homeless service organization (third party verification will be requested).

Applicants claiming a preference must be able to demonstrate they qualify for the preference. These preferences will apply to all units. Applicants will be selected from the waiting list based on the highest number of preference points and based on the date the application was received by the HACC. Preferences are cumulative. For applications with no preference indicated, the applicant will be placed on the waiting list according to the date the application was received by the HACC. Received applications are dated and will be ranked in order received by HACC's current computer software program.

No more than two (2) persons will be permitted to occupy a bedroom. Management will balance the need to avoid overcrowding with the objective of maximum utilization of space, as per the following occupancy standards:

<sup>\*</sup>income limits are subject to change per HUD Guidelines

Persons of the opposite sex (other than spouses, and children under age 5) will not be required to share a bedroom; Persons of different generations will not be required to share a bedroom; live — in aides will be allocated a separate bedroom (no additional bedrooms will be provided for the live-in aide's family); single person families will be allocated a one bedroom; and foster children will be included in determining unit size.

Pre-Applications will be available online beginning **Tuesday June 21, 2022 at 10:00 AM**. To apply, please log onto the HACC's website at <a href="www.thehacc.org">www.thehacc.org</a>. From HACC's homepage scroll down and click "**Open Wait List**," select "**Sunrise Apartments**" then click "**Apply to Wait List**". If you have applied online before for this specific property or if this is your first time applying to this property, you must select "**Click here to register**". Pre-applications must be submitted electronically through the website; no other form of pre-application will be accepted. The wait list will close at **4:00 PM on Thursday June 23, 2022**.

HACC will only accept up to 100 applications per bedroom size in order to decrease wait time.

# IMPORTANT CONTACT INFORMATION FOR THE LEASING DEPARTMENT:

If you have difficulty understanding English, or if you or anyone in your household is a person with a disability and requires a specific accommodation or seeks assistance with the completion of the pre-application please request our assistance and we will ensure that you are provided with meaningful access based on your individual needs. Please contact us at:

(312) 542-4786

TTD/TTY: 711 National Voice Relay <a href="mailto:leasingteam@thehacc.org">leasingteam@thehacc.org</a>

# ATTACHMENT A PROFESSIONAL SERVICE AGREEMENT

This Agreement is made as of	_, 2022 between the HOUSING
AUTHORITY OF COOK COUNTY (HACC), a body corporate and p	politic created under the provisions
of the Housing Authorities Law, as amended, having its principal office	ce at 175 West Jackson Boulevard,
Suite 350, Chicago, Illinois 60604 ("Authority"), and	<b>,</b>
("Contractor"), having its principal office at	, in,
•	

#### **PREAMBLE**

The Housing Authority of Cook County (HACC or Authority) hereby requests proposals from qualified and professional firms (hereinafter referred to as the Contractor) to provide Translation and interpretation Services for the Authority. The Contractor shall provide the specified services in accordance with all applicable local, state, and federal laws and regulations.

In consideration of the mutual covenants and promises set forth herein, the parties hereto, intending to be legally bound hereby, agree as follows:

- **Incorporation by Reference.** Provisions required by law, ordinances, rules, regulations, or executive orders, including but not limited to the referenced, required Housing and Urban Development documents are to be inserted in the Contract and deemed inserted whether or not they appear in the Contract, or upon application by either party, the Contract will be amended to make the insertion. However, in no event will the failure to insert the provisions before or after the Contract is signed prevent its enforcement.
- **Engagement**. The Authority hereby engages the Contractor to render the services as set forth in the Request for Proposal No. 2022-100-016 (the Services).

The Contractor hereby accepts such engagement and covenants that it will devote and will cause its employees to devote their best effort, knowledge and skill to the performance of the Services and such additional services as may be mutually agreed upon by the Authority and the Contractor.

It is understood that the Contractor's Services shall be rendered at such times and places as directed by the Authority. The Authority may at any time make changes to the Services to be performed. If any such change causes an increase or decrease in the not-to-exceed amount or the time required for performance of the Services, the Authority shall make an equitable adjustment in the not-to-exceed amount and the time required for performance of the Services, and shall modify this Agreement accordingly.

**Contractor Conflicts**. The Contractor agrees that neither Contractor nor its employees shall, directly or indirectly, engage in any activity, which would detract from the Contractor's ability or its employees' ability to apply their best efforts, knowledge and skill to the performance of the Services. The Contractor is charged with the responsibility to promptly disclose to Authority any situations that may create possible conflicts of interest so that appropriate action can be taken to address such situations. No member, official, or employee of the Authority, during his or her tenure or for 1 year thereafter, shall have any interest in this Agreement or the proceeds thereof.

The Contractor may not participate in the award or administration of a contract supported by Federal funds if a conflict of interest, real or apparent, would be involved.

In the event Contractor is or becomes aware of a conflict of interest and fails to disclose the conflict to the Authority; the Authority may immediately terminate this Agreement pursuant to paragraph 14 hereof.

**Compensation**. The Authority agrees to pay Contractor as proposed and agreed upon in accordance Exhibit B - Fee Proposal attached to this Agreement. The Authority will not be obligated as a liability for any work or expenses for which an additional cost or fee will be charged by Contractor without the prior written consent of the Authority.

The Contractor shall submit monthly invoices to the Authority, such invoices shall include an itemization of the hours expended by Contractor and Contractor's employees and the nature of the Services performed and shall be prepared in a form reasonably satisfactory to the Authority.

The Authority shall use its reasonable business efforts to process and pay such invoice within 30 days of its receipt.

**Term.** This Contract will be in effect for two years as indicated herein. The Contract period will be for two (2) years to begin on the date the contract is fully executed ("Effective Date") and continue for two (2) years unless terminated prior to this date according to the terms of the termination paragraph. The Authority reserves the right to extend this contract, at its sole discretion, for an additional three (3) one-year options, subject to Contractor Performance.

No less than 10 calendar days before the expiration of the then current Contract term, the Authority will give the Contractor notice of its intent to exercise its option to renew the Contract for the approaching option period. The date on which the Authority gives notice is the date the notice is mailed, if it is mailed, or the date the notice is delivered, if sent by courier or messenger service.

**Invoices.** Original invoices must be forwarded by the Contractor to Housing Authority of Cook County, 175 W. Jackson Blvd., Suite 350, Chicago, Illinois 60604 Attention: Finance Department, to be paid against the contract. Invoices must be submitted within 7 calendar days after completion and acceptance of the work/services.

All invoices must be signed, dated and reference the services provided, as well as the Specification and Purchase Order Numbers, with the attachment of any other pertinent documentation requested by the Authority must accompany each invoice submitted.

If a Contractor has more than one Contract with the Authority, separate invoices must be prepared for each Contract in lieu of combining items from different Contracts under the same invoice. Invoice quantities, service description, unit of measure and pricing information must correspond to the services proposed.

The Authority is exempt from paying State of Illinois sales tax and federal excise taxes.

- **Payment**. The Authority will process payment within 30 calendar days after receipt of acceptable invoices completed in accordance with the terms specified herein, and all supporting documentation necessary for it to verify the services invoiced under this Contract.
- 8. <u>Subcontractors</u>. The Contractor must identify, in writing, names of all Subcontractors it will use will in the performance of the execution of the contract and will not employ any that the Authority may deem incompetent.

The Contractor will not subcontract any portion of the services or work to be performed hereunder without the prior written consent of the Authority. The subcontracting of the services or work or any portion thereof without the prior written consent of the Authority will be null and void. The Contractor will not make any substitution of a Subcontractor without the written

consent of the Authority. The substitution of a Subcontractor without the prior written consent of the Authority will be null and void.

The Contractor will subcontract only with competent and responsible Subcontractors. If, at the discretion of the Authority, any Subcontractor is careless, incompetent, violates safety or security rules, obstructs the progress of the services, acts contrary to instructions, acts improperly, is not responsible, is unfit, violates any laws applicable to this Contract, or fails to follow the requirements of this Contract, then the Contractor will, immediately upon notice from the Authority, discharge or otherwise remove such Subcontractor.

- **False Statements**. False statements made in connection with this Contract, including statements in, omissions from and failures to timely update information/documentation, as well as in any other affidavits, statements or Contract documents constitute a material breach of the Contract. Any such misrepresentation renders the Contract voidable at the option of the Authority, notwithstanding any prior review or acceptance by it of any materials containing such a misrepresentation. In addition, the Authority may debar Contractor, assert any Contract claims or seek other civil or criminal remedies as a result of a misrepresentation.
- **Audits**. The Authority may in its sole discretion audit the records of Contractor or its Subcontractors, or both, at any time during the term of this Contract or within 5 years after the Contract ends, in connection with the goods, work, or services provided under this Contract. Each calendar year or partial calendar year is considered an audited period. If, as a result of such an audit it is determined that the Contractor or any of its Subcontractors has overcharged in the audited period, the Authority will notify Contractor. Contractor must then promptly reimburse the Authority for any amounts it has paid Contractor due to the overcharges.
- 11. <u>Acceptance</u>. It is understood and agreed by and between the parties hereto, that the initial acceptance and inspection of any delivery will not be considered a waiver of any provision of these specifications and will not relieve the Contractor of its obligation to provide satisfactory Services which conforms to the specifications, as shown by any test or inspections for which provisions are herein otherwise made.
- **12. Contractor's Obligations.** Contractor shall comply with the following:
  - (a) If requested, Contractor shall submit weekly written narrative progress reports to the Authority. Contractor shall retain all records in connection with this Agreement or the Services provided herein for a period of 3 years after all payments required herein are made and all other pending matters are closed.
  - (b) This Agreement is subject to and incorporates herein the provisions of the U. S. Department of Housing and Urban Development regulations and the sections of the Code of Federal Regulations that are applicable to said program.
  - (c) The rules and regulations of the Office of Management and Budget (OMB) Circular A-133 apply. If the Contractor is a non-profit organization incorporated under the laws of the State of Illinois, Contractor shall provide a copy of its annual Audit or Review, whichever is required by the State of Illinois Secretary of State.
  - (d) If Contractor is a Sub recipient or pass-through entity, Contractor must comply with applicable regulations pertaining to this Agreement.

13. <u>Insurance</u>. The Contractor hereby agrees to obtain and shall maintain during the life of this Contract, at Contractor's own expense, until Contract completion and during the time period following final completion if Contractor is required to return and perform any additional work, the insurance coverages and requirements specified below, insuring all operations related to the Contract.

#### GENERAL REQUIREMENTS:

Workers Compensation and Employers Liability

Workers Compensation Insurance, as prescribed by applicable State of Illinois law covering all employees who are to provide a service under this Contract and Employers Liability coverage with limits of not less than the State of Illinois statutory limits.

General Liability/Professional Liability (Primary and Umbrella)

General Liability/Professional Liability Insurance or equivalent with aggregate limits of not less than \$2,000,000 and limits of not less than \$1,000,000 per occurrence for bodily injury, personal injury, and property damage liability. Coverages must include the following: All premises and operations, products/completed operations, (for a minimum of 2 years following project completion), explosion, collapse, underground, separation of insured, defense, and contractual liability (with no limitation endorsement). The Housing Authority of Cook County is to be named as an additional insured on a primary, non-contributory basis for any liability arising directly or indirectly from the work.

Automobile Liability (Primary and Umbrella)

When any motor vehicles (owned, non-owned and hired) are used in connection with work to be performed, the Contractor must provide Automobile Liability Insurance as prescribed by applicable State of Illinois law covering all employees who are to provide a service under this Contract with limits of not less than the State of Illinois statutory limits. Housing Authority of Cook County is to be named as an additional insured on a primary, non-contributory basis.

#### Additional Requirements

The Contractor must furnish the Housing Authority of Cook County, Department of Procurement Services, 175 W. Jackson Boulevard, Suite 350, Chicago, Illinois 60604, original Certificates of Insurance, or such similar evidence, to be in force on the date of this Contract, and Renewal Certificates of Insurance, or such similar evidence, if the coverages have an expiration or renewal date occurring during the term of this Contract. The receipt of any certificate does not constitute an agreement that the insurance requirements in the Contract have been fully met or that the insurance policies indicated on the certificate are in compliance with all Contract requirements. The failure of the Authority to obtain certificates or other insurance evidence from Contractor is not a waiver of any requirements for the Contractor to obtain and maintain the specified coverages. The Contractor must advise all insurers of the Contract provisions regarding insurance. Non-conforming insurance does not relieve Contractor of the obligation to provide insurance as specified herein. Non-fulfillment of the insurance conditions may constitute a violation of the Contract, and the Authority retains the right to stop work until proper evidence of insurance is provided, or the Contract may be terminated.

The Contractor shall provide a Certificate of Insurance naming the Authority as an additional insured for Workers Compensation, General Liability/Professional Liability, and Automobile Liability Insurance required under the contractual agreement and shall provide the actual insurance policy endorsement. Certificate MUST be submitted within five days of Notification of

Contract Award. The Authority will not issue a fully executed copy of the contract without receipt of the required insurance certificate meeting the requirements stated herein.

The insurance must provide for 60 days prior written notice to be given in the event coverage is substantially changed, canceled, or non-renewed. Any deductibles or self-insured retentions on referenced insurance coverages must be borne by the Contractor. The Contractor agrees that insurers waive their rights of subrogation against the Authority, its employees, elected officials, agents, or representatives.

The coverages and limits furnished by Contractor in no way limit the Contractor's liabilities and responsibilities specified within the Contract or by law. Any insurance or self-insurance programs maintained by the Authority, does not contribute to any insurance provided by the Contractor under the Contract.

The required insurance to be carried is not limited by any limitations expressed in the indemnification language in this Contract or any limitation placed on the indemnity in this Contract given as a matter of law.

The Contractor must require all subcontractors to provide the insurance required herein, or Contractor may provide the coverages for subcontractors. All subcontractors are subject to the same insurance requirements of Contractor unless otherwise specified in this Contract. If Contractor or subcontractor desire additional coverages, the party desiring the additional coverages is responsible for the acquisition and cost.

**14.** <u>Termination</u>. The Authority may terminate this Agreement for convenience upon 10 calendar days prior written notice to the other party.

This Agreement shall terminate automatically without notice upon the occurrence of any of the following events, provided these events are not satisfactorily resolved:

- a. A material breach of this Agreement by Contractor;
- b. Contractor or Contractor's employees engaging in conduct materially injurious to the Authority to itself/themselves, including but not limited to acts of dishonesty or fraud, commission of a felony or a crime of moral turpitude, or alcohol or substance abuse;
- c. Contractor's continuing refusal to substantially perform the Services;
- d. Contractor becomes insolvent or makes a general assignment for the benefit of creditors; or
- e. Contractor files a petition in bankruptcy or such petition is filed against Contractor.

The Authority shall be liable only for payment for Services rendered prior to the effective date of termination. If this Agreement is terminated pursuant to subparagraphs (a) or (c) the Authority may take over the Services and prosecute the same to completion by contract or otherwise, and Contractor shall be liable for any additional costs incurred. The Authority may withhold any payments due to Contractor, for the purpose of set-offs or partial payment, as the case may be, of amounts owed by Contractor.

Acceptance of the Services. The Authority has the right to review and/or require correction of any Services provided by Contractor. Contractor shall make any required corrections to any Service within ten (10) calendar days at no additional charge. The payment of any invoice by Authority does not indicate acceptance of Services provided. Further, the Authority reserves the right at any time to reject or disapprove any Service provided. If Contractor fails to make the necessary corrections or if the submission of any corrected Service remains unacceptable, the

Authority may immediately terminate this Agreement pursuant to paragraph 14 hereof or reduce the hourly rate to reflect the reduced value of the Services provided.

- **Confidential Information**. Contractor agrees that Contractor will not knowingly reveal to a third party or use for Contractor's own benefit, either during or after the term of this Agreement, without the prior written consent of Authority, any confidential information pertaining to the business and affairs of Authority, its officers, employees and directors obtained while working with Authority except for information clearly established to be in the public record.
- **Representation and Warranties of Contractor**. Contractor hereby represents and warrants to Authority that Contractor is not a party to or otherwise subject to or bound by any contract, agreement or understanding which would limit or otherwise adversely affect Contractor's ability to perform the Services or which would be breached by Contractor's execution and delivery of this Agreement or by the performance of the Services.
- **Indemnification.** Contractor shall indemnify, defend and hold the Authority, harmless from and against all losses, claims, judgments, damages and liabilities (collectively, the "Claims"), which are related to the performance by Contractor or Contractor's obligations under this Agreement in a manner that is not within the scope of Contractor's authority granted in the Agreement; or which results from Contractor's negligence, willful misconduct, fraud or misrepresentation.
- **Independent Contractor**. Contractor shall perform the Services hereunder as an independent Contractor and not as an agent or employee of the Authority. Contractor shall be responsible for paying any and all Federal, state or local taxes arising from the performance of the Services. Contractor agrees to remove any employee from the performance of the Services at the request of Authority.
- **20.** Copyright. No material produced in whole or in part under this Agreement shall be subject to copyright in the United States or in any other country. Authority shall have unrestricted authority to publish, disclose, distribute, and otherwise use, in whole or in part, any reports, data, or other materials and documentation prepared by Contractor under this Agreement.
- 21. <u>Inspections; Work Product</u>. Pursuant to 24 CFR 85.36(i), (10) and (11), access shall be given by Contractor to Authority, the United States Department of Housing and Urban Development, the Comptroller General of the United States, or any of their duly authorized representatives, to any books, documents, papers, and records of Contractor which are directly pertinent to this Agreement for the purpose of making an audit, examination, excerpts, and transcriptions. All required records shall be retained for three years after Authority makes final payment and all other pending matters on which Contractor performed Services are closed.

All work product produced by Contractor, including Contractor's employees, in accordance with this Agreement shall become the sole property of Authority in perpetuity. **Work product** shall include all records and other documents resulting from the Services performed under this Agreement. It is understood that Authority may reproduce any such work product without modifications and distribute such work product without incurring obligations for additional compensation to Contractor.

**Return of Authority Property**. Promptly after termination of this Agreement, Contractor shall return and shall cause its employees to return to Authority all property of the Authority then in Contractor's possession, including without limitation papers, documents, records, files, computer disks and confidential information, and shall neither make nor retain copies of the same. Authority's obligation to make final payment to Contractor following termination, including without limitation accrued but unpaid fees under paragraph 3 hereof, shall be contingent upon Contractor's compliance with this paragraph.

- **Third Party Solicitation**. Contractor warrants that Contractor has not retained any company, firm or person to solicit or secure this Agreement and has not paid or agreed to pay any company, firm or person any fee, commission, percentage, brokerage fee, gifts, or any other consideration, contingent upon or resulting from the award or making of this Agreement.
- **Release.** Prior to final payment under this Agreement, or prior to settlement upon termination of this Agreement, and as a condition precedent thereto, Contractor shall execute and deliver to Authority a final release (**Release**), in a form acceptable to Authority, of all claims against Authority by Contractor under and by virtue of this Agreement, other than such claims, if any, as may be specifically excepted by Contractor in stated amounts set forth therein.
- **Disputes.** All disputes arising under or relating to this Agreement shall be resolved in accordance with this paragraph. All claims by Contractor shall be made in writing and submitted to Authority. Within 60 calendar days after receipt of any claim Authority shall render a written decision concerning such claim. Unless Contractor, within 30 calendar days after receipt of Authority's decision, notifies Authority in writing that Contractor takes exception to such decision, the decision shall be final and conclusive.

Provided Contractor has (a) given written notice within the time specified in this section 19, (b) excepted Contractor's claim relating to such decision from the Release and (c) brought suit against Authority not later than one year after receipt of final payment, or if final payment has not been made, not later than one (1) year after Authority has made a written request to Contractor to submit a final voucher and deliver the Release, whichever is earlier, then Authority's decision shall not be final and conclusive, but the dispute shall be determined on the merits only by a state or federal court located in the County of Cook, Illinois.

**Notices**. All notices or other communications to either party by the other shall be deemed given when made in writing and deposited with the United States Postal Service addressed as follows:

If to the Authority:	Housing Authority of Cook County Executive Office 175 West Jackson Blvd Suite 350 Chicago, IL 60604
If to the Contractor:	
	{com}

- **27.** Compliance with Law. Contractor shall comply with all Federal, State and Local laws, regulations ordinances and codes relating to the operation and activities of Authority and all Services performed pursuant to this Agreement, including, but not limited to completing the following items which are attached and made a part of this Agreement:
  - 1. Attachment B. Fee Proposal
  - 2. Attachment C. Debarment Suspension Matters
  - 3. Attachment D. Certification Regarding Lobbying
  - 4. Attachment E. Disclosure of Lobbying Activities w/Instructions
  - 5. Attachment F. Conflict of Interest
  - 6. Attachment G. Non-Collusive Affidavit
  - 7. Attachment H. Section 3 Commitment Plan

- 8. Attachment I. S/M/WBE Business Participation
- 9. Attachment J. S/M/WBE Subcontractor Affidavit
- 10. Attachment K. Summary of MBE/WBE Participation
- 11. Attachment L. Nature of Disclosing Party Form
- 12. Attachment M. HUD-5369-B Instructions to Offerors Non-Construction
- 13. Attachment N. HUD-5370C (Section I) General Conditions for Non-Construction Contract without Maintenance
- 14. Attachment O. Reference Form
- **Transfer by Contractor**. Contractor shall not transfer all or any part of its rights or obligations herein to any person or legal entity.
- Miscellaneous. The invalidity or unenforceability of any provision hereof shall in no way affect the validity or enforceability of any other provision. This Agreement embodies the entire Agreement between the parties hereto and supersedes any and all prior or contemporaneous, oral or written understandings, negotiations, or communications on behalf of such parties. This Agreement may be executed in several counterparts, each of which shall be deemed original, but all of which together shall constitute one and the same instrument. The waiver by either party of any breach or violation of any provision of this Agreement shall not operate or be construed as a waiver of any subsequent breach or violation hereof. This Agreement is executed in and shall be governed by and construed in accordance with the laws of the State of Illinois. This Agreement may only be amended by written agreement of both parties hereto. This Agreement shall inure to the benefit of the Authority, its successors and assigns.

### SIGNATURE PAGE

PROPOSER:			
	Ву:	(Printed Name)	
		(Signature)	
		(Title)	
STATE OF			
COUNTY OF			
This instrument was acknowledged be (nar	efore me on me/s of perso	n/s) as	(date) by
authority, e.g., officer, trustee, etc.) of whom instrument was executed).			
Notary Public Signature:	(Seal)		
Commission Expires:			
<b>AUTHORITY:</b>	HOUSING A	UTHORITY OF COOK COUNT	Ϋ́
The undersigned, on behalf of the Housi State of Illinois, hereby accept the foregoin	-	•	orporation of the
Not-to-Exceed Amount of Contract:			
	By:		_
		Richard J. Monocchio Executive Director	
		Date	_

# ATTACHMENT C. CERTIFICATION OF PROPOSER REGARDING DEBARMENT SUSPENSION AND OTHER RESPONSIBILITY MATTERS

(Propos	its principals:	of its knowledge and belief, that it and
a.	Are not presently debarred, suspended, propositions voluntarily excluded from covered transactions	
b.	Have not within a three year period preceding judgment rendered against them for commis connection with obtaining, attempting to obtain Local) transaction or contract under a public antitrust statutes or commission of embezzlemedestruction of records, making false statements of the contract under a public of antitrust statutes or commission of embezzlemedestruction of records, making false statements of the contract under a public	sion of fraud or a criminal offense in or performing a public (Federal, State or transaction: violation of Federal or State ent, thief, forgery, bribery, falsification or
c.	Are not presently indicted for or otherwise governmental entity (Federal, State or Local) emmerated in paragraph (2) of this certification:	with commission of any of the offenses
d.	Have not within a three year period preceding the (Federal, State or Local) terminated for cause or	
	Proposer is unable to certify to any of the stateme an explanation to this certification.	nts in this certification, the Proposer shall
TRUTI SUBM	POSER) {} OF THE	N AND UNDERSTANDS THAT THE
Date: _	PROPOSER:	
	Ву:	(Printed Name)
		(Signature)
		(Title)

## ATTACHMENT D. CERTIFICATION REGARDING LOBBYING

I,		,
(Name and Title of Authori	zed Official)	
Hereby Certify on Behalf o	f {	} that:
undersigned, to an employee of an age an employee of a contract, the making into of any cooperation.	ny person for influencing ency, a Member of Congres Member of Congress in cong ag of any Federal grant, thative agreement, and the ex	or will be paid, by or on behalf of the or attempting to influence an officer or ess, and officer or employee of Congress, or onnection with the awarding of any Federal e making of any Federal loan, the entering tension, continuation, renewal, amendment, loan or cooperative agreement.
person for influence Member of Congres of Congress in congressement, the uncongressement	ing or attempting to influences, an officer or employee onnection with this Federal	funds have been paid or will be paid to any nee an officer or employee of any agency, a of Congress, or an employee of a Member eral contract, grant, loan, or cooperative and submit Standard Form-LLL "Disclosure in its instructions.
award documents	for all subawards at all tients, loans, and cooperative	age of this certification be included in the ers (including subcontracts, subgrants, and agreements) and that all subrecipients shall
this transaction was m for making or entering Any person who fails	ade or entered into. Subnig into this transaction impo	fact upon which reliance was placed when hission of this certification is a prerequisite osed by Section 1352, Title 31, U.S. Code. tion shall be subject to a civil penalty of not each such failure.
Date:	_ PROPOSER:	
	By:	(Printed Name)
		(Signature)

(Title)

## ATTACHMENT E. DISCLOSURE OF LOBBYING ACTIVITIES

#### INSTRUCTIONS FOR COMPLETION OF SF-LLL DISCLOSURE OF LOBBYING ACTIVITIES

This disclosure form shall be completed by the reporting entity, whether subawardee or prime Federal recipient, at the initiation or receipt of a covered Federal action, or a material change to a previous filing, pursuant to title 31 U.S.C. section 1352. The filing of a form is required for each payment or agreement to make payment of any lobby entity for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with a covered Federal action. Use the SF-LLL-A Continuation Sheet for additional information in the space on the form is inadequate. Complete all items that apply for both the initial filing and material change reports. Refer to the implementing guidance published by the Office of Management and Budget for additional information.

- 1. Identify the type of covered Federal action for which lobby activity is and/or has been secured to influence the outcome of a covered Federal action.
- 2. Identify the status of the covered Federal action.
- 3. Identify the appropriate classification of this report. If this is a follow up report caused by a material change to the information previously reported, enter the year and quarter in which the change occurred. Enter the date of the last previously submitted report by this reporting entity for this covered Federal action.
- 4. Enter the full name, address, city, state and zip code of the reporting entity. Include Congressional District if known. Check the appropriate classification of the reporting entity that designates if it is, or expects to be a prime or a subaward recipient. Identify the tier of the subawardee, e.g., the first subawardee of the prime is in the 1<sup>st</sup> tier. Subawards include but are not limited to subcontracts, subgrants and contract awards under grants.
- 5. If the organization filing the report in item 4 checks "Subawardee" then enter the full name, address, city, state and zip code of the prime Federal recipient. Include Congressional District, if known.
- 6. Enter the name of the Federal agency making the award or loan commitment. Include at least one organizational level below agency name, if known. For example, Department of Transportation, United States Coast Guard.
- 7. Enter the Federal program name or description for the covered Federal action (item 1). If known, enter the full Catalog of Federal Domestic Assistance (CFOA) number for grants, cooperation agreements, loans, and loan commitments.
- 8. Enter the most appropriate Federal identifying number available for the Federal action identified in item 1 (e.g., Request for Proposal (RFP) number, Invitation for Bid (IFB) number: grant announcement number: the contract, grant or loan award number, the application/proposal control number assigned by the Federal agency. Include prefixes e.g. RFP-DE-90-00).
- 9. For a covered Federal action where there has been an award or loan commitment by the Federal agency, enter the Federal amount of the award/loan commitment for the prime entity identified in item 4 or 5.
- 10. (a) Enter the full name, address, city, state and zip code of the lobbying entity engaged by the reporting entity identified in item 4 to influence the covered Federal action.
  - (b) Enter the full names of the individual (s) performing services, and include full address if different form 10 (a). Enter Last Name, First Name, and Middle Initial (MI).
- 11. Enter the amount of compensation paid or reasonably expected to be paid by the reporting entity (item 4) to the lobbying entity (item 10). Indicate whether the payment has been made (actual or will be made 9planned). Check all boxes that apply. If this is a material change report, enter the cumulative amount of payment made or planned to be made.
- 12. Check the appropriate box (es). Check all boxes that apply. If payment is made through an in-kind contribution, specify the nature and value of the in-kind payment.
- 13. Check the appropriate box (es). Check all boxes that apply. If other, specify nature.
- 14. Provide a specific and detailed description of the services that the lobbyist has performed, or will be expected to perform, and the date (s) of any services rendered. Include all preparatory and related activity, not just time spent in actual contact with Federal Official (s) or employee (s) contacted of the officer (s) employee (s) or Member (s) of Congress that were contacted.
- 15. Check whether or not a SF-LLL-A Continuation Sheet (s) is attached.
- 16. The certifying individual shall sign and date the form, print his/her name, title, and telephone number.

Public reporting burden for this collection of information is estimated to average thirty (30) minutes per response. Including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other respect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget. Paperwork Reduction Project (0348-004-5), Washington, D.C. 20503.

## ATTACHMENT E. DISCLOSURE OF LOBBYING ACTIVITIES

Complete this form to disclose lobbying activities pursuant to 31 U.S.C. 1352

			ted to average 30 minutes per response,	
			ata sources, gathering and maintaining the date	
needed and completing and reviewing the collection of information. Please do not return your completed form to				
the Office of Management and Budget sent it to the address provided by the sponsoring agency.  1. Type of Federal Action: 2. Status of Federal Action: 3. Report Type:				
1. Type of Federal Action:	2. Status of Federal A	Ction.	3. Report Type.	
a. contract	a. bid/offer/applica	tion	a. initial filing	
b. grant	b. initial award		b. material change	
c. cooperative agreement	c. post-award		For Material Change Only	
d. loan			yearquarter	
e. loan guarantee			date of last report	
f. loan insurance				
4 Name and Address of Day and	: D:.	5 IC.		
4. Name and Address of Report	ing Entity:		reporting entity in No. 4 if Subawardee, enter me and address of Prime.	
Prime Subawardee Tier	r ,if known:	110.	me and address of 1 fine.	
11IIIIeSubawaraee 11ei	,ii kilo wii.			
		Congre	ssional District, if known:	
Congressional District, if known:				
6. Federal Department/Agency:		6. Fe	deral Program Name/Description:	
		CFDA	Number, if applicable:	
8. Federal Action Number, if kno	own:	9. Av	vard Amount, if known:	
		\$		
10a. Name and Address of Lobby	ving Registrant	h Indi	viduals performing services (Include address if	
(If individual, last name, first name, MI):			nt from No. 10a) (last name, first name, MI):	
,	, ,			
I. Information requested through t	this form is authorized by	Sec		
319, Pub L. 101-121, 103 Stat. 75	0, as amended by Sec. 10	): Pub.	Signature	
L. 104-65, Stat 700 (31 U.S.C. 13			Print Name	
lobbying activities is a material re			Title:	
which reliance was placed by the			Telephone No.:	
was made entered into. This discl 31 U.SA.C. 1352. This information			Date:	
Congress semiannually and will b				
inspection. Any person who fails		sure		
shall be subject to a civil penalty of				
not more than \$100,000 for each such failure.				
Federal Use Only			orized for Local Reproduction	
		5	Standard Form LLL (1/96)	

## ATTACHMENT F. CONFLICTS OF INTEREST

(Propo	oser) {		} certifies that:
1.	administration of the conflict of interest, re officer or agent, (ii) (iv) his or her busin employ, any of the	ne Contractor's Agreement and or apparent. A conflict any member of his or her ness associates, or (v) an foregoing, receives a pay	cipated in the selection, or in the award or nt with HACC, which would involve a would arise when (i) an HACC employee, immediate family, (iii) his or her parents, organization that employs, or is about to yment from the Proposer or any affiliate the Proposer or the Proposer's Agreement
2.	agent or employee o any officer, agent o	f HACC during his or her	abcontract or agreement with any officer, tenure not for one (1) year thereafter shall ve any interest, direct or indirect, in the reof.
Date: _		PROPOSER:	
		By:	(Printed Name)
			(Signature)
			(Title)

## ATTACHMENT G. NON-COLLUSIVE AFFIDAVIT

(Proposer/Bidder) {	certifies to the best of its knowledge and belief, that:
collusive or sham; that said Propodirectly or indirectly, with any bidding, and has not in any mannecommunication or conference, wi any other Proposal or Bidder, or to	Proposal or Bid, that such Proposal or Bid is genuine and not see or Bidder has not colluded, conspired, connived or agreed, idder or person, to put in a sham or bid or to refrain from er, directly or indirectly, sought by agreement or collusions, or the any person, to fix the Proposal or Bid price or affiant or of a secure any advantage against HACC or any person interested all statement in said Proposal or Bid are true.
If the Proposer/Bidder is unable Proposer shall attach an explanation	to certify to any of the statements in this certification, the on to this certification.
TRUTHFULNESS AND ACCU SUBMITTED ON OR WITH T	CERTIFIES OR AFFIRMS THE JRACY OF THE CONTENTS OF THE STATEMENTS HIS CERTIFICATION AND UNDERSTANDS THAT THE TIONS 3801 ET SEQ. ARE APPLICABLE THERETO.
County of	
State of	
Acknowledged under oath on (o	late)
Before me by	
•	(Printed Name)
(Signature)	
As (title)	
of (firm)	
Notary Public Signature:	
Commission expires:	
-	(Seal)

(Insert Contractor Name)

## **Section 3 Notice of Commitment**

To: Union Representatives, Labor Organization Representatives, Section 3 Business Concerns and Residents of the metropolitan or non-metropolitan county where work will be performed.

The following project named,is	a Section 3 cov	located at	tt O 24 CFR 87	 '5. of
Section 3 of the Housing and Urban Developm Authority of Cook County.	nent Act of 1968,	which receives fun	ding from the Hou	using
This project may require the hiring of low-incom 3 Business Concerns.	ne residents (Sect	ion 3 Residents) or c	ontracting with Se	ction
The following economic opportunities are avail	able:			
Position	Training	Employment	Contracting	
Please contact re, or by email at				_
The anticipated date the work shall begin is				
If you apply for one of the above opportunities will be required to submit information verifying 3 Business Concerns will receive hiring preferen	g eligibility status	. Qualified Section 3		•

### ATTACHMENT I. SMALL, MINORITY, OR WOMEN-OWNED (S/M/WBE) BUSINESS PARTICIPATION

	<b>RECT PARTICIPATION/SELF-CERTIFIC</b> e Proposer represents and certifies as part of its				
(a)	[ ] is, [ ] is not a small business concern. "Small business concern," as used in this provision, means a concern, including its affiliates, that is independently owned and operated, not dominant in the field of operation in which it is bidding, and qualified as a small business under the criteria and size standards in 13 CFR 121.				
(b)	[ ] is, [ ] is not a women-owned small business that Is at least 51 percent owned and operate the business.				
(c)	[ ] is, [ ] is not a minority enterprise which, is at least 51 percent owned by one or more mi at least 51 percent of its voting stock is owned and daily operations are controlled by one or respectively.	nority group members or, in the caby one or more minority group m	ase of a publicly owned business,		
	For the purpose of this definition, minority gro	oup members are:			
	(Check the block applicable to you)				
	Black Americans	[ ] Asian Pacific Americans			
	[ ] Hispanic Americans [ ] Native Americans	[ ] Asian Indian Americans [ ] Hasidic Jewish Americans			
Fir	ms must submit Letter of Certification(s), as app	plicable.			
IN	DIRECT PARTICIPATION THROUGH SU	R-CONTRACTOR			
	Proposer is not Self-Certifying as a Small, Mino		will Proposer Sub-Contract with		
	all, Minority, or Women-Owned Enterprise firm	•	1		
			Yes 🗌 No 🗌		
If Y	Yes to the above question, please complete the in	nformation below:			
	(SBE) SUBCONTRACTOR'S FIRM	CONTRACT \$ VALUE	% OF FEE		
		\$	%		
		\$			
		\$			
	TOTAL	\$			
	(WBE) SUBCONTRACTOR'S FIRM	CONTRACT \$ VALUE	% OF FEE		
		\$	%		
		\$	%		
		\$	%		
	TOTAL	\$	%		
	(MDE) CLIDCONED A CEODAG FIRM	CONTRACTONALIE	0/ OF FFF		
	(MBE) SUBCONTRACTOR'S FIRM	CONTRACT \$ VALUE	% OF FEE		
		\$			
		\$	%		

RFP 2022-100-016 **TRANSLATION & INTERPRETATION SERVICES** 

TOTAL

## ATTACHMENT J. SMALL, MINORITY, OR WOMEN-OWNED (S/M/WBE) SUBCONTRACTOR AFFIDAVIT

Instructions: This form is to be completed by all S/M/WBE Sub Contractors being proposed for

participation under this Contract. Specification Number: Project Description: SBE: Yes No MBE: Yes \( \scale= \) No \( \scale= \) (Name of S/M/WBE Firm) WBE: Yes \ No \ Name of Prime Contractor – To: (Name of Sub-Contractor) The S/M/WBE status of the undersigned is confirmed by the attached letter of Certification dated The undersigned S/M/WBE firm is prepared to provide the following described goods and/or services or supply the following described goods and/or services in connection with the above named project: The above described goods and/or services are offered for the following price and described terms of payment: if more space is needed to fully describe the S/M/WBE firms proposed scope of work and/or payment schedule, attach additional sheets. The undersigned S/M/WBE firm will enter into a formal written agreement for the above described goods and/or services with the Prime Contractor, conditioned upon Prime Contractor's execution of a contract with HACC, and will do so within 3 business days of receipt of a signed contract from HACC. (Signature of Owner, President or Authorized Agent of S/M/WBE) Name /Title (Print) Phone

RFP 2022-100-016
TRANSLATION & INTERPRETATION SERVICES

Fax/Email

### **Attachment K**

### SUMMARY OF MBE/WBE SUBCONTRACTOR PARTICIPATION FORM

**Instructions:** This form is to summarize all MBE/WBE firms proposed for participation under this Contract whether directly or indirectly utilized.

Speci	fication Number:
Proje	ct Description:
State	of ()
Coun	ty (City) of ()
I	HEREBY DECLARE AND AFFIRM that I am duly authorized representative of:
_	(Name of Contractor)
	hat I have personally reviewed the material and facts set forth herein describing our proposed plan to achieve IBE/WBE participation of this contract.
All M	IBE/WBE firms included in this plan are currently certified as such (Letters of Certification Attached).
A.	Direct Participation of MBE/WBE Firms
MBE	e: The Contractor will, in determining the manner of MBE/WBE participation, first consider involvement with /WBE firms as joint venture partners, subcontractors and suppliers of goods and services directly related to the rmance of this contract.)
Contr	entractor is a certified MBE or WBE firm, attach copy of current Letter of Certification. (Certification of cactor as a MBE satisfies the MBE participation only.) Certification of Contractor as a WBE satisfies the WBE cipation only.)
of Le firm(s	ontractor is a joint venture and one or more joint venture partners are certified MBEs and WBEs, attach copies etters of Certification and a copy of Joint Venture Agreement clearly describing the role of the MBE/WBEs) and its ownership interest in the joint venture.
1.	Name of MBE/WBE:
1.	Address:
	Contact Person: Phone:
	Dollar Amount Participation: \$
	Percentage Amount of Participation:%
	Affidavit of Subcontractor attached? Yes \(\Boxed{Ves}\) No \(\Boxed{N}^*\)
2.	Name of MBE/WBE:
	Address:
	Contact Person: Phone:
	Dollar Amount Participation: \$
	Percentage Amount of Participation:%
	Affidavit of Subcontractor attached? Yes \(\subseteq\) No \(\subseteq\)*

3.	Name of MBE/WBE:	
	Address:Contact Person:	Phone:
	Dollar Amount Participation: \$	
	Percentage Amount of Participation:	<del></del>
	Affidavit of Subcontractor attached? Yes	
4.	Name of MBE/WBE:	
	Address:	
	Contact Person:	Phone:
	Dollar Amount Participation: \$	<del></del>
	Percentage Amount of Participation:	
	Affidavit of Subcontractor attached? Yes	☐ No ☐*
5.	Name of MBE/WBE:	
	Address:	
	Contact Person:	Phone:
	Contact Person: Dollar Amount Participation: \$	
	Percentage Amount of Participation:	%
	Affidavit of Subcontractor attached? Yes	□ No □*
Attach	h additional sheets as needed.	
	Affidavit of Subcontractors and Letters of Certification ure receipt by the Contracting Official within three (3)	on <u>not</u> submitted with proposal <u>must</u> be submitted so as to business days after receipt of proposal.
B.	Indirect Participation of MBE/WBE Firms	
outline be exp under	ned in Section I. If the MBE/WBE participation has repected to demonstrate that the proposed MBE/WBE the circumstances. Only after such a demonstration v	BE goals have been met through the direct participation not been met through direct participation, contractor will direct participation represents the maximum achievable will indirect participation be considered.)  It to perform work or supply goods or services where such
	rmance does not directly relate to the performance of t	
1.	Name of MBE/WBE:	
	Address:	
	Contact Person:	Phone:
	Dollar Amount Participation: \$	0/
	Percentage Amount of Participation:  Affidavit of Subcontractor attached?  Yes	% ¬ No ¬*
	Affidavit of Subcontractor attached? Yes L	No*
2.	Name of MBE/WBE:	
	Address:	DI
	Contact Person:	Phone:
	Dollar Amount Participation: \$ Percentage Amount of Participation:	<del></del>
	Affidavit of Subcontractor attached? Yes	No*
3.	Name of MBE/WBE:	
	Address:	DI .
	Contact Person:	Phone:
	Dollar Amount Participation: \$	
	Percentage Amount of Participation:	%
	Affidavit of Subcontractor attached? Yes	No □*

4.	Name of MBE/WBE:			
	Address:			
	Contact Person:	Ph	one:	
	Dollar Amount Participation: \$_		-	
	Percentage Amount of Participa	tion:%	<b>□</b>	
	Affidavit of Subcontractor attac	hed? Yes \( \) No	*	
5.	Name of MBE/WBE:			
	Address:			
	Contact Person:	Ph	one:	
	Dollar Amount Participation: \$_		_	
	Percentage Amount of Participa			
	Affidavit of Subcontractor attac	hed? Yes No	*	
Attacl	h additional sheets as needed.			
			ot submitted with bid must be submitted so	as to
assure	e receipt by the Contracting Officia	l within three (3) business	s days after bid opening.	
C.	Summary of MBE/WBE Firms	Proposed		
) (DE		*		
MBE	Direct Participation (from Section	1):		
	Firm Name	Dollar Amount		
of Par	ticipation	of Participation	of Participation	
		\$	%	
		\$	<u></u> %	
		\$	<u></u> %	
		\$	<u></u> %	
		\$	%	
Total	Direct MBE Participation:	\$	%	
1000	Breet MB2 I articipation.	Ψ		
MBE	Indirect Participation (from Section	n II):		
MBE	Firm Name	Dollar Amount	Percent Amount	
of Par	ticipation	of Participation	of Participation	
		\$	%	
		\$	%	
		\$	%	
		\$	%	
		\$	%	
Total	Indirect MBE Participation:	\$	%	

WBE Direct Participation (from Section	n 1):		
WBE Firm Name of Participation	Dollar Amount of Participation	Percent Amount of Participation	
	¢	% %	
	_ \$	%	
	_ \$	%	
Total Direct WBE Participation:	\$	%	
WBE Indirect Participation (from Sect	ion II):		
WBE Firm Name	Dollar Amount		
of Participation	of Participation	of Participation	
		%	
	Ф		
	_ \$	%	
	_ \$	%	
Total Indirect WBE Participation:	\$	%	
The Contractor designates the following	g person as their MBE/WB	BE Liaison Officer:	
Name:	Phone Num	ber:	
I do solemnly declare and affirm under true and correct, and that I am authoriz			ment are
		Signature	(Date)
State of			
County of			
county of	<del></del>		
This instrument was acknowledged bet	Fore me on	(date)	
by	(name(s)	of person(s))	
as(t	ype of authority, e.g., office	er, trustee, etc.)	
of (nan	ne of party on behalf of who	om instrument was executed).	
Notary Public Signature:			
-	(Seal)		
Commission Expires:			

### ATTACHMENT L. NATURE OF DISCLOSING PARTY FORM

NATURE OF THE DISCLOSING PARTY  Individual	☐ Limited liability company
Publicly registered business corporation	Limited liability partnership
Privately held business corporation	Joint venture
Sole proprietorship	Not-for-profit corporation
General partnership	(Is the not-for-profit corporation
Limited partnership	also a 501 c(3) )? $\square$ Yes $\square$ No
Trust	
Other (please specify)	
Name of Disclosing Party:	
Address:	
Floor/Suite:	
City:	
State:	
Zip Code:	
Phone #:	
Fax #:	
Email:	
Name of Disclosing Party: Address: Floor/Suite: City: State: Zip Code: Phone #: Fax #: Email:	
Please identify the state or foreign country of	incorporation or organization, if applicable:
For legal entities not organized in the State business in the State of Illinois as a foreign entities of the State of Illinois as a foreign entitle of the State of Illinois and Illinois as a foreign entitle of the State of Illinois and	te of Illinois, has the organization registered to dontity?
	all Executive Officers and/or all Directors of the <b>te "NO MEMBERS"</b> . For trusts, estates or other r(s).

### (Continued: ATTACHMENT L. NATURE OF DISCLOSING PARTY FORM)

F.

Please list below each person or entity having a direct or indirect beneficial interest (including ownership) in excess of 7.5% of the Disclosing Party. Examples of such an interest include shares in a corporation, partnership interest in a partnership or joint venture, interest of a member or manager in a limited liability company, or interest of a beneficiary of a trust, estate or other similar entity. <b>If none, state "None".</b>				
Name	<b>Business Address</b>	Percentage Interest in Disclosing Party	the	
	D#:RADES your firm provides:	_*1099 EMPLOYEE:  Yes	□ No	

### Certifications and Representations of Offerors

U.S. Department of Housing and Urban Development Office of Public and Indian Housing

Non-Construction Contract

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

This form includes clauses required by OMB's common rule on bidding/offering procedures, implemented by HUD in 24 CFR 85.36, and those requirements set forth in Executive Order 11625 for small, minority, women-owned businesses, and certifications for independent price determination, and conflict of interest. The form is required for nonconstruction contracts awarded by Housing Agencies (HAs). The form is used by bidders/offerors to certify to the HA's Contracting Officer for contract compliance. If the form were not used, HAs would be unable to enforce their contracts. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality.

#### 1. Contingent Fee Representation and Agreement

- (a) The bidder/offeror represents and certifies as part of its bid/ offer that, except for full-time bona fide employees working solely for the bidder/offeror, the bidder/offeror:
  - (1) has, has not employed or retained any person or company to solicit or obtain this contract; and
  - has, [ ] has not paid or agreed to pay to any person or company employed or retained to solicit or obtain this contract any commission, percentage, brokerage, or other fee contingent upon or resulting from the award of this contract.
- (b) If the answer to either (a)(1) or (a) (2) above is affirmative, the bidder/offeror shall make an immediate and full written disclosure to the PHA Contracting Officer.
- (c) Any misrepresentation by the bidder/offeror shall give the PHA the right to (1) terminate the resultant contract; (2) at its discretion, to deduct from contract payments the amount of any commission, percentage, brokerage, or other contingent fee; or (3) take other remedy pursuant to the contract.

#### 2. Small, Minority, Women-Owned Business Concern Representation

The bidder/offeror represents and certifies as part of its bid/ offer that it:

- (a) [ ] is, [ ] is not a small business concern. "Small business concern," as used in this provision, means a concern, including its affiliates, that is independently owned and operated, not dominant in the field of operation in which it is bidding, and qualified as a small business under the criteria and size standards in 13 CFR 121.
- (b) [ ] is, [ ] is not a women-owned small business concern. "Women-owned," as used in this provision, means a small business that is at least 51 percent owned by a woman or women who are U.S. citizens and who also control and operate the business.
- (c) [ ] is, [ ] is not a minority enterprise which, pursuant to Executive Order 11625, is defined as a business which is at least 51 percent owned by one or more minority group members or, in the case of a publicly owned business, at least 51 percent of its voting stock is owned by one or more minority group members, and whose management and daily operations are controlled by one or more such individuals.

For the purpose of this definit	ion, minority	group	members	are:
(Check the block applicable to	you)			

[	] Black Americans	[ ] Asian Pacific Americans
[	] Hispanic Americans	[ ] Asian Indian Americans
[	] Native Americans	[ ] Hasidic Jewish Americans

#### 3. Certificate of Independent Price Determination

- (a) The bidder/offeror certifies that—
  - (1) The prices in this bid/offer have been arrived at independently, without, for the purpose of restricting competition, any consultation, communication, or agreement with any other bidder/offeror or competitor relating to (i) those prices, (ii) the intention to submit a bid/offer, or (iii) the methods or factors used to calculate the prices offered;
  - (2) The prices in this bid/offer have not been and will not be knowingly disclosed by the bidder/offeror, directly or indirectly, to any other bidder/offeror or competitor before bid opening (in the case of a sealed bid solicitation) or contract award (in the case of a negotiated solicitation) unless otherwise required by law; and
  - (3) No attempt has been made or will be made by the bidder/ offeror to induce any other concern to submit or not to submit a bid/offer for the purpose of restricting competition.
- (b) Each signature on the bid/offer is considered to be a certification by the signatory that the signatory:
  - (1) Is the person in the bidder/offeror's organization responsible for determining the prices being offered in this bid or proposal, and that the signatory has not participated and will not participate in any action contrary to subparagraphs (a)(1) through (a)(3) above; or
  - (2) (i) Has been authorized, in writing, to act as agent for the following principals in certifying that those principals have not participated, and will not participate in any action contrary to subparagraphs (a)(1) through (a)(3) above (insert full name of person(s) in the bidder/offeror's organization responsible for determining the prices offered in this bid or proposal, and the title of his or her position in the bidder/offeror's organization);
    - (ii) As an authorized agent, does certify that the principals named in subdivision (b)(2)(i) above have not participated, and will not participate, in any action contrary to subparagraphs (a)(1) through (a)(3) above; and

- (iii) As an agent, has not personally participated, and will not participate in any action contrary to subparagraphs (a)(1) through (a)(3) above.
- (c) If the bidder/offeror deletes or modifies subparagraph (a)2 above, the bidder/offeror must furnish with its bid/offer a signed statement setting forth in detail the circumstances of the disclosure.

#### 4. Organizational Conflicts of Interest Certification

- (a) The Contractor warrants that to the best of its knowledge and belief and except as otherwise disclosed, it does not have any organizational conflict of interest which is defined as a situation in which the nature of work under a proposed contract and a prospective contractor's organizational, financial, contractual or other interest are such that:
  - (i) Award of the contract may result in an unfair competitive advantage;
  - (ii) The Contractor's objectivity in performing the contract work may be impaired; or
  - (iii) That the Contractor has disclosed all relevant information and requested the HA to make a determination with respect to this Contract.
- (b) The Contractor agrees that if after award he or she discovers an organizational conflict of interest with respect to this contract, he or she shall make an immediate and full disclosure in writing to the HA which shall include a description of the action which the Contractor has taken or intends to eliminate or neutralize the conflict. The HA may, however, terminate the Contract for the convenience of HA if it would be in the best interest of HA.
- (c) In the event the Contractor was aware of an organizational conflict of interest before the award of this Contract and intentionally did not disclose the conflict to the HA, the HA may terminate the Contract for default.
- (d) The Contractor shall require a disclosure or representation from subcontractors and consultants who may be in a position to influence the advice or assistance rendered to the HA and shall include any necessary provisions to eliminate or neutralize conflicts of interest in consultant agreements or subcontracts involving performance or work under this Contract.

#### 5. Authorized Negotiators (RFPs only)

The offeror represents that the following persons are authorized to negotiate on its behalf with the PHA in connection with this request for proposals: (list names, titles, and telephone numbers of the authorized negotiators):

#### 6. Conflict of Interest

In the absence of any actual or apparent conflict, the offeror, by submission of a proposal, hereby warrants that to the best of its knowledge and belief, no actual or apparent conflict of interest exists with regard to my possible performance of this procurement, as described in the clause in this solicitation titled "Organizational Conflict of Interest."

#### 7. Offeror's Signature

The offeror hereby certifies that the information contained in these certifications and representations is accurate, complete, and current.

Signature & Date:	
Typed or Printed Name:	
Title:	

### General Conditions for Non-Construction Contracts

Section I – (With or without Maintenance Work)

#### U.S. Department of Housing and Urban Development

Office of Public and Indian Housing Office of Labor Relations OMB Approval No. 2577-0157 (exp. 1/01/2014)

Public Reporting Burden for this collection of information is estimated to average 0.08 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Reports Management Officer, Office of Information Policies and Systems, U.S. Department of Housing and Urban Development, Washington, D.C. 20410-3600; and to the Office of Management and Budget, Paperwork Reduction Project (2577-0157), Washington, D.C. 20503. Do not send this completed form to either of these addressees.

Applicability. This form HUD-5370-C has 2 Sections. These Sections must be inserted into non-construction contracts as described below:

- Non-construction contracts (without maintenance) greater than \$100,000 - use Section I;
- Maintenance contracts (including nonroutine 2) maintenance as defined at 24 CFR 968.105) greater than \$2,000 but not more than \$100,000 - use Section II; and
- Maintenance contracts (including nonroutine maintenance), greater than \$100,000 - use Sections I and II.

\_\_\_\_\_ Section I - Clauses for All Non-Construction Contracts greater

than \$100,000

#### **Definitions**

The following definitions are applicable to this contract:

- "Authority or Housing Authority (HA)" means the Housing Authority.
- "Contract" means the contract entered into between the Authority and the Contractor. It includes the contract form, the Certifications and Representations, these contract clauses, and the scope of work. It includes all formal changes to any of those documents by addendum, Change Order, or other modification.
- "Contractor" means the person or other entity entering into the contract with the Authority to perform all of the work required under the contract.
- "Day" means calendar days, unless otherwise stated.
- "HUD" means the Secretary of Housing and Urban development, his delegates, successors, and assigns, and the officers and employees of the United States Department of Housing and Urban Development acting for and on behalf of the Secretary.

#### Changes

- (a) The HA may at any time, by written order, and without notice to the sureties, if any, make changes within the general scope of this contract in the services to be performed or supplies to be delivered.
- (b) If any such change causes an increase or decrease in the hourly rate, the not-to-exceed amount of the contract, or the time required for performance of any part of the work under this contract, whether or not changed by the order, or otherwise affects the conditions of this contract, the HA shall make an equitable adjustment in the not-to-exceed amount, the hourly rate, the delivery schedule, or other affected terms, and shall modify the contract accordingly.
- The Contractor must assert its right to an equitable adjustment under this clause within 30 days from the date of receipt of the written order. However, if the HA decides that the facts justify it, the HA may receive and act upon a

- proposal submitted before final payment of the contract. (d) Failure to agree to any adjustment shall be a dispute under clause Disputes, herein. However, nothing in this clause shall excuse the Contractor from proceeding with the contract as changed.
- No services for which an additional cost or fee will be charged by the Contractor shall be furnished without the prior written consent of the HA.

#### **Termination for Convenience and Default**

- (a) The HA may terminate this contract in whole, or from time to time in part, for the HA's convenience or the failure of the Contractor to fulfill the contract obligations (default). The HA shall terminate by delivering to the Contractor a written Notice of Termination specifying the nature, extent, and effective date of the termination. Upon receipt of the notice, the Contractor shall: (i) immediately discontinue all services affected (unless the notice directs otherwise); and (ii) deliver to the HA all information, reports, papers, and other materials accumulated or generated in performing this contract, whether completed or in process.
- (b) If the termination is for the convenience of the HA, the HA shall be liable only for payment for services rendered before the effective date of the termination.
- If the termination is due to the failure of the Contractor to fulfill its obligations under the contract (default), the HA may (i) require the Contractor to deliver to it, in the manner and to the extent directed by the HA, any work as described in subparagraph (a)(ii) above, and compensation be determined in accordance with the Changes clause, paragraph 2, above; (ii) take over the work and prosecute the same to completion by contract or otherwise, and the Contractor shall be liable for any additional cost incurred by the HA; (iii) withhold any payments to the Contractor, for the purpose of off-set or partial payment, as the case may be, of amounts owed to the HA by the Contractor.
- If, after termination for failure to fulfill contract obligations (default), it is determined that the Contractor had not failed. the termination shall be deemed to have been effected for the convenience of the HA, and the Contractor shall been titled to payment as described in paragraph (b) above.
- Any disputes with regard to this clause are expressly made subject to the terms of clause titled Disputes herein.

#### **Examination and Retention of Contractor's Records**

(a) The HA, HUD, or Comptroller General of the United States, or any of their duly authorized representatives shall, until 3 years after final payment under this contract, have access to and the right to examine any of the Contractor's directly pertinent books, documents, papers, or other records involving transactions related to this contract for the purpose of making audit, examination, excerpts, and transcriptions.

- (b) The Contractor agrees to include in first-tier subcontracts under this contract a clause substantially the same as paragraph (a) above. "Subcontract," as used in this clause, excludes purchase orders not exceeding \$10,000.
- (c) The periods of access and examination in paragraphs (a) and (b) above for records relating to:

  (i) appeals under the clause titled Disputes;
  (ii) litigation or settlement of claims arising from the performance of this contract; or,
  (iii) costs and expenses of this contract to which the HA, HUD, or Comptroller General or any of their duly authorized representatives has taken exception shall continue until disposition of such appeals, litigation, claims,

#### 5. Rights in Data (Ownership and Proprietary Interest)

The HA shall have exclusive ownership of, all proprietary interest in, and the right to full and exclusive possession of all information, materials and documents discovered or produced by Contractor pursuant to the terms of this Contract, including but not limited to reports, memoranda or letters concerning the research and reporting tasks of this Contract.

#### 6. Energy Efficiency

or exceptions.

The contractor shall comply with all mandatory standards and policies relating to energy efficiency which are contained in the energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub.L. 94-163) for the State in which the work under this contract is performed.

#### 7. Disputes

- (a) All disputes arising under or relating to this contract, except for disputes arising under clauses contained in Section III. Labor Standards Provisions, including any claims for damages for the alleged breach there of which are not disposed of by agreement, shall be resolved under this clause.
- (b) All claims by the Contractor shall be made in writing and submitted to the HA. A claim by the HA against the Contractor shall be subject to a written decision by the HA.
- (c) The HA shall, with reasonable promptness, but in no event in no more than 60 days, render a decision concerning any claim hereunder. Unless the Contractor, within 30 days after receipt of the HA's decision, shall notify the HA in writing that it takes exception to such decision, the decision shall be final and conclusive.
- (d) Provided the Contractor has (i) given the notice within the time stated in paragraph (c) above, and (ii) excepted its claim relating to such decision from the final release, and (iii) brought suit against the HA not later than one year after receipt of final payment, or if final payment has not been made, not later than one year after the Contractor has had a reasonable time to respond to a written request by the HA that it submit a final voucher and release, whichever is earlier, then the HA's decision shall not be final or conclusive, but the dispute shall be determined on the merits by a court of competent jurisdiction.
- (e) The Contractor shall proceed diligently with performance of this contract, pending final resolution of any request for relief, claim, appeal, or action arising under the contract, and comply with any decision of the HA.

#### 8. Contract Termination; Debarment

A breach of these Contract clauses may be grounds for termination of the Contract and for debarment or denial of participation in HUD programs as a Contractor and a subcontractor as provided in 24 CFR Part 24.

#### 9. Assignment of Contract

The Contractor shall not assign or transfer any interest in this contract; except that claims for monies due or to become due from the HA under the contract may be assigned to a bank, trust company, or other financial institution. If the Contractor is a partnership, this contract shall inure to the benefit of the surviving or remaining member(s) of such partnership approved by the HA.

#### 10. Certificate and Release

Prior to final payment under this contract, or prior to settlement upon termination of this contract, and as a condition precedent thereto, the Contractor shall execute and deliver to the HA a certificate and release, in a form acceptable to the HA, of all claims against the HA by the Contractor under and by virtue of this contract, other than such claims, if any, as may be specifically excepted by the Contractor in stated amounts set forth therein.

#### 11. Organizational Conflicts of Interest

- (a) The Contractor warrants that to the best of its knowledge and belief and except as otherwise disclosed, it does not have any organizational conflict of interest which is defined as a situation in which the nature of work under this contract and a contractor's organizational, financial, contractual or other interests are such that:
  - Award of the contract may result in an unfair competitive advantage; or
  - (ii) The Contractor's objectivity in performing the contract work may be impaired.
- (b) The Contractor agrees that if after award it discovers an organizational conflict of interest with respect to this contract or any task/delivery order under the contract, he or she shall make an immediate and full disclosure in writing to the Contracting Officer which shall include a description of the action which the Contractor has taken or intends to take to eliminate or neutralize the conflict. The HA may, however, terminate the contract or task/delivery order for the convenience of the HA if it would be in the best interest of the HA.
- (c) In the event the Contractor was aware of an organizational conflict of interest before the award of this contract and intentionally did not disclose the conflict to the Contracting Officer, the HA may terminate the contract for default.
- (d) The terms of this clause shall be included in all subcontracts and consulting agreements wherein the work to be performed is similar to the service provided by the prime Contractor. The Contractor shall include in such subcontracts and consulting agreements any necessary provisions to eliminate or neutralize conflicts of interest.

#### 12. Inspection and Acceptance

(a) The HA has the right to review, require correction, if necessary, and accept the work products produced by the Contractor. Such review(s) shall be carried out within 30 days so as to not impede the work of the Contractor. Any

- product of work shall be deemed accepted as submitted if the HA does not issue written comments and/or required corrections within 30 days from the date of receipt of such product from the Contractor.
- (b) The Contractor shall make any required corrections promptly at no additional charge and return a revised copy of the product to the HA within 7 days of notification or a later date if extended by the HA.
- (c) Failure by the Contractor to proceed with reasonable promptness to make necessary corrections shall be a default. If the Contractor's submission of corrected work remains unacceptable, the HA may terminate this contract (or the task order involved) or reduce the contract price or cost to reflect the reduced value of services received.

#### 13. Interest of Members of Congress

No member of or delegate to the Congress of the United States of America or Resident Commissioner shall be admitted to any share or part of this contract or to any benefit to arise there from, but this provision shall not be construed to extend to this contract if made with a corporation for its general benefit.

## 14. Interest of Members, Officers, or Employees and Former Members, Officers, or Employees

No member, officer, or employee of the HA, no member of the governing body of the locality in which the project is situated, no member of the governing body in which the HA was activated, and no other pubic official of such locality or localities who exercises any functions or responsibilities with respect to the project, shall, during his or her tenure, or for one year thereafter, have any interest, direct or indirect, in this contract or the proceeds thereof.

## 15. Limitation on Payments to Influence Certain Federal Transactions

(a) Definitions. As used in this clause:

"Agency", as defined in 5 U.S.C. 552(f), includes Federal executive departments and agencies as well as independent regulatory commissions and Government corporations, as defined in 31 U.S.C. 9101(1).

"Covered Federal Action" means any of the following Federal actions:

- (i) The awarding of any Federal contract;
- (ii) The making of any Federal grant;
- (iii) The making of any Federal loan:
- (iv) The entering into of any cooperative agreement; and,
- (v) The extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

Covered Federal action does not include receiving from an agency a commitment providing for the United States to insure or quarantee a loan.

"Indian tribe" and "tribal organization" have the meaning provided in section 4 of the Indian Self-Determination and Education Assistance Act (25 U.S.C. 450B). Alaskan Natives are included under the definitions of Indian tribes in that Act.

"Influencing or attempting to influence" means making, with the intent to influence, any communication to or appearance before an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with any covered Federal action. "Local government" means a unit of government in a State and, if chartered, established, or otherwise recognized by a State for the performance of a governmental duty, including a local public authority, a special district, an intrastate district, a council of governments, a sponsor group representative organization, and any other instrumentality of a local government.

"Officer or employee of an agency" includes the following individuals who are employed by an agency:

- (i) An individual who is appointed to a position in the Government under title 5, U.S.C., including a position under a temporary appointment;
- (ii) A member of the uniformed services as defined in section 202, title 18, U.S.C.;
- (iii) A special Government employee as defined in section 202, title 18, U.S.C.; and,
- (iv) An individual who is a member of a Federal advisory committee, as defined by the Federal Advisory Committee Act, title 5, appendix 2.

"Person" means an individual, corporation, company, association, authority, firm, partnership, society, State, and local government, regardless of whether such entity is operated for profit or not for profit. This term excludes an Indian tribe, tribal organization, or other Indian organization with respect to expenditures specifically permitted by other Federal law.

"Recipient" includes all contractors, subcontractors at any tier, and subgrantees at any tier of the recipient of funds received in connection with a Federal contract, grant, loan, or cooperative agreement. The term excludes an Indian tribe, tribal organization, or any other Indian organization with respect to expenditures specifically permitted by other Federal law.

"Regularly employed means, with respect to an officer or employee of a person requesting or receiving a Federal contract, grant, loan, or cooperative agreement, an officer or employee who is employed by such person for at least 130 working days within one year immediately preceding the date of the submission that initiates agency consideration of such person for receipt of such contract, grant, loan, or cooperative agreement. An officer or employee who is employed by such person for less than 130 working days within one year immediately preceding the date of submission that initiates agency consideration of such person shall be considered to be regularly employed as soon as he or she is employed by such person for 130 working days.

"State" means a State of the United States, the District of Columbia, the Commonwealth of Puerto Rico, a territory or possession of the United States, an agency or instrumentality of a State, and a multi-State, regional, or interstate entity having governmental duties and powers.

(b) Prohibitio n.

- (i) Section 1352 of title 31, U.S.C. provides in part that no appropriated funds may be expended by the recipient of a Federal contract, grant, loan, or cooperative agreement to pay any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with any of the following covered Federal actions: the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (ii) The prohibition does not apply as follows:

- (1) Agency and legislative liaison by Own Employees.
  - (a) The prohibition on the use of appropriated funds, in paragraph (i) of this section, does not apply in the case of a payment of reasonable compensation made to an officer or employee of a person requesting or receiving a Federal contract, grant, loan, or cooperative agreement, if the payment is for agency and legislative activities not directly related to a covered Federal action.
  - (b) For purposes of paragraph (b)(i)(1)(a) of this clause, providing any information specifically requested by an agency or Congress is permitted at any time.
  - (c) The following agency and legislative liaison activities are permitted at any time only where they are not related to a specific solicitation for any covered Federal action:
  - (1) Discussing with an agency (including individual demonstrations) the qualities and characteristics of the person's products or services, conditions or terms of sale, and service capabilities; and,
  - (2) Technical discussions and other activities regarding the application or adaptation of the person's products or services for an agency's use.
  - (d) The following agency and legislative liaison activities are permitted where they are prior to formal solicitation of any covered Federal action:
  - (1) Providing any information not specifically requested but necessary for an agency to make an informed decision about initiation of a covered Federal action:
  - (2) Technical discussions regarding the preparation of an unsolicited proposal prior to its official submission; and
  - (3) Capability presentations by persons seeking awards from an agency pursuant to the provisions of the Small Business Act, as amended by Public Law 95-507 and other subsequent amendments.
  - (e) Only those activities expressly authorized by subdivision (b)(ii)(1)(a) of this clause are permitted under this clause.
- (2) Professional and technical services.
  - (a) The prohibition on the use of appropriated funds, in subparagraph (b)(i) of this clause, does not apply in the case of-
    - (i) A payment of reasonable compensation made to an officer or employee of a person requesting or receiving a covered Federal action or an extension, continuation, renewal, amendment, or modification of a covered Federal action, if payment is for professional or technical services rendered directly in the preparation, submission, or negotiation of any bid, proposal, or application for that Federal action or for meeting requirements imposed by or pursuant to law as a condition for receiving that Federal action.
    - (ii) Any reasonable payment to a person, other than an officer or employee of a

- person requesting or receiving a covered Federal action or an extension, continuation, renewal, amendment, or modification of a covered Federal action if the payment is for professional or technical services rendered directly in the preparation, submission, or negotiation of any bid, proposal, or application for that Federal action or for meeting requirements imposed by or pursuant to law as a condition for receiving that Federal action. Persons other than officers or employees of a person requesting or receiving a covered Federal action include consultants and trade associations.
- (b) For purposes of subdivision (b)(ii)(2)(a) of clause, "professional and technical services" shall be limited to advice and analysis directly applying any professional or technical discipline.
- (c) Requirements imposed by or pursuant to law as a condition for receiving a covered Federal award include those required by law or regulation, or reasonably expected to be required by law or regulation, and any other requirements in the actual award documents.
- (d) Only those services expressly authorized by subdivisions (b)(ii)(2)(a)(i) and (ii) of this section are permitted under this clause.
- (iii) Selling activities by independent sales representatives.
- (c) The prohibition on the use of appropriated funds, in subparagraph (b)(i) of this clause, does not apply to the following selling activities before an agency by independent sales representatives, provided such activities are prior to formal solicitation by an agency and are specifically limited to the merits of the matter:
  - Discussing with an agency (including individual demonstration) the qualities and characteristics of the person's products or services, conditions or terms of sale, and service capabilities; and
  - (ii) Technical discussions and other activities regarding the application or adaptation of the person's products or services for an agency's use.
- (d) Agreement. In accepting any contract, grant, cooperative agreement, or loan resulting from this solicitation, the person submitting the offer agrees not to make any payment prohibited by this clause.
- (e) Penalties. Any person who makes an expenditure prohibited under paragraph (b) of this clause shall be subject to civil penalties as provided for by 31 U.S.C. 1352. An imposition of a civil penalty does not prevent the Government from seeking any other remedy that may be applicable.
- (f) Cost Allowability. Nothing in this clause is to be interpreted to make allowable or reasonable any costs which would be unallowable or unreasonable in accordance with Part 31 of the Federal Acquisition Regulation (FAR), or OMB Circulars dealing with cost allowability for recipients of assistance agreements. Conversely, costs made specifically unallowable by the requirements in this clause will not be made allowable under any of the provisions of FAR Part 31 or the relevant OMB Circulars.

#### 16. Equal Employment Opportunity

During the performance of this contract, the Contractor agrees as follows:

- (a) The Contractor shall not discriminate against any employee or applicant for employment because of race, color, religion, sex, or national origin.
- (b) The Contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, color, religion, sex, or national origin. Such action shall include, but not be limited to (1) employment; (2) upgrading; (3) demotion; (4) transfer; (5) recruitment or recruitment advertising; (6) layoff or termination; (7) rates of pay or other forms of compensation; and (8) selection for training, including apprenticeship.
- (c) The Contractor shall post in conspicuous places available to employees and applicants for employment the notices to be provided by the Contracting Officer that explain this clause.
- (d) The Contractor shall, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, or national origin.
- (e) The Contractor shall send, to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding, the notice to be provided by the Contracting Officer advising the labor union or workers' representative of the Contractor's commitments under this clause, and post copies of the notice in conspicuous places available to employees and applicants for employment.
- (f) The Contractor shall comply with Executive Order 11246, as amended, and the rules, regulations, and orders of the Secretary of Labor.
- (g) The Contractor shall furnish all information and reports required by Executive Order 11246, as amended and by rules, regulations, and orders of the Secretary of Labor, or pursuant thereto. The Contractor shall permit access to its books, records, and accounts by the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.
- (h) In the event of a determination that the Contractor is not in compliance with this clause or any rule, regulation, or order of the Secretary of Labor, this contract may be canceled, terminated, or suspended in whole or in part, and the Contractor may be declared ineligible for further Government contracts, or federally assisted construction contracts under the procedures authorized in Executive Order 11246, as amended. In addition, sanctions may be imposed and remedies invoked against the Contractor as provided in Executive Order 11246, as amended, the rules, regulations, and orders of the Secretary of Labor, or as otherwise provided by law.
- (i) The Contractor shall include the terms and conditions of this clause in every subcontract or purchase order unless exempted by the rules, regulations, or orders of the Secretary of Labor issued under Executive Order 11246, as amended, so that these terms and conditions will be binding upon each subcontractor or vendor. The Contractor shall take such action with respect to any subcontractor or purchase order as the Secretary of Housing and Urban Development or the Secretary of Labor may direct as a means of enforcing such provisions, including sanctions for noncompliance; provided that if the

Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction, the Contractor may request the United States to enter into the litigation to protect the interests of the United States.

#### 17. Dissemination or Disclosure of Information

No information or material shall be disseminated or disclosed to the general public, the news media, or any person or organization without prior express written approval by the HA.

#### 18. Contractor's Status

It is understood that the Contractor is an independent contractor and is not to be considered an employee of the HA, or assume any right, privilege or duties of an employee, and shall save harmless the HA and its employees from claims suits, actions and costs of every description resulting from the Contractor's activities on behalf of the HA in connection with this Agreement.

#### 19. Other Contractors

HA may undertake or award other contracts for additional work at or near the site(s) of the work under this contract. The contractor shall fully cooperate with the other contractors and with HA and HUD employees and shall carefully adapt scheduling and performing the work under this contract to accommodate the additional work, heeding any direction that may be provided by the Contracting Officer. The contractor shall not commit or permit any act that will interfere with the performance of work by any other contractor or HA employee.

#### 20. Liens

The Contractor is prohibited from placing a lien on HA's property. This prohibition shall apply to all subcontractors.

- 21. Training and Employment Opportunities for Residents in the Project Area (Section 3, HUD Act of 1968; 24 CFR 135)
- (a) The work to be performed under this contract is subject to the requirements of section 3 of the Housing and Urban Development Act of 1968, as amended, 12 U.S.C. 1701u (section 3). The purpose of section 3 is to ensure that employment and other economic opportunities generated by HUD assistance or HUD-assisted projects covered by section 3, shall, to the greatest extent feasible, be directed to low- and very low-income persons, particularly persons who are recipients of HUD assistance for housing.
- (b) The parties to this contract agree to comply with HUD's regulations in 24 CFR Part 135, which implement section 3. As evidenced by their execution of this contract, the parties to this contract certify that they are under no contractual or other impediment that would prevent them from complying with the Part 135 regulations.
- (c) The contractor agrees to send to each labor organization or representative of workers with which the contractor has a collective bargaining agreement or other understanding, if any, a notice advising the labor organization or workers' representative of the contractor's commitments under this section 3 clause, and will post copies of the notice in conspicuous places at the work site where both employees and applicants for training and employment positions can see the notice. The notice shall describe the section 3 preference, shall set forth minimum number and job titles subject to hire, availability of

- apprenticeship and training positions, the qualifications for each; and the name and location of the person(s) taking applications for each of the positions; and the anticipated date the work shall begin.
- (d) The contractor agrees to include this section 3 clause in every subcontract subject to compliance with regulations in 24 CFR Part 135, and agrees to take appropriate action, as provided in an applicable provision of the subcontract or in this section 3 clause, upon a finding that the subcontractor is in violation of the regulations in 24 CFR Part 135. The contractor will not subcontract with any subcontractor where the contractor has notice or knowledge that the subcontractor has been found in violation of the regulations in 24 CFR Part 135.
- (e) The contractor will certify that any vacant employment positions, including training positions, that are filled (1) after the contractor is selected but before the contract is executed, and (2) with persons other than those to whom the regulations of 24 CFR Part 135 require employment opportunities to be directed, were not filled to circumvent the contractor's obligations under 24 CFR Part 135.
- (f) Noncompliance with HUD's regulations in 24 CFR Part 135 may result in sanctions, termination of this contract for default, and debarment or suspension from future HUD assisted contracts.

#### 22. Procurement of Recovered Materials

- (a) In accordance with Section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act, the Contractor shall procure items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR Part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition. The Contractor shall procure items designated in the EPA guidelines that contain the highest percentage of recovered materials practicable unless the Contractor determines that such items: (1) are not reasonably available in a reasonable period of time; (2) fail to meet reasonable performance standards, which shall be determined on the basis of the guidelines of the National Institute of Standards and Technology, if applicable to the item; or (3) are only available at an unreasonable price.
- (b) Paragraph (a) of this clause shall apply to items purchased under this contract where: (1) the Contractor purchases in excess of \$10,000 of the item under this contract; or (2) during the preceding Federal fiscal year, the Contractor: (i) purchased any amount of the items for use under a contract that was funded with Federal appropriations and was with a Federal agency or a State agency or agency of a political subdivision of a State; and (ii) purchased a total of in excess of \$10,000 of the item both under and outside that contract.

## **General Conditions for Non-Construction Contracts**

Section II – (With Maintenance Work)

## U.S. Department of Housing and Urban Development

Office of Public and Indian Housing
Office of Labor Relations
OMB Approval No. 2577-0157 (exp. 1/01/2014)

Public Reporting Burden for this collection of information is estimated to average 0.08 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Reports Management Officer, Office of Information Policies and Systems, U.S. Department of Housing and Urban Development, Washington, D.C. 20410-3600; and to the Office of Management and Budget, Paperwork Reduction Project (2577-0157), Washington, D.C. 20503. Do not send this completed form to either of these addressees.

Applicability. This form HUD-5370C has 2 Sections. These Sections must be inserted into non-construction contracts as described below:

- Non-construction contracts (without maintenance) greater than \$100,000 - use Section I;
- Maintenance contracts (including nonroutine maintenance as defined at 24 CFR 968.105) greater than \$2,000 but not more than \$100,000 - use Section II; and
- Maintenance contracts (including nonroutine maintenance), greater than \$100,000 – use Sections I and II.

Section II – Labor Standard Provisions for all Maintenance Contracts greater than \$2,000

## 1. Minimum Wages

- (a) All maintenance laborers and mechanics employed under this Contract in the operation of the project(s) shall be paid unconditionally and not less often than semi-monthly, and without subsequent deduction (except as otherwise provided by law or regulations), the full amount of wages due at time of payment computed at rates not less than those contained in the wage determination of the Secretary of Housing and Urban Development which is attached hereto and made a part hereof. Such laborers and mechanics shall be paid the appropriate wage rate on the wage determination for the classification of work actually performed, without regard to skill. Laborers or mechanics performing work in more than one classification may be compensated at the rate specified for each classification for the time actually worked therein; provided, that the employer's payroll records accurately set forth the time spent in each classification in which work is performed. The wage determination, including any additional classifications and wage rates approved by HUD under subparagraph 1(b), shall be posted at all times by the Contractor and its subcontractors at the site of the work in a prominent and accessible place where it can be easily seen by the workers.
- (b) (i) Any class of laborers or mechanics which is not listed in the wage determination and which is to be employed under the Contract shall be classified in conformance with the wage determination. HUD shall approve an additional classification and wage rate only when the following criteria have been met:
  - The work to be performed by the classification required is not performed by a classification in the wage determination;
  - (2) The classification is utilized in the area by the industry; and
  - (3) The proposed wage rate bears a reasonable relationship to the wage rates contained in the wage determination.
  - (ii) The wage rate determined pursuant to this paragraph shall be paid to all workers performing work

in the classification under this Contract from the first day on which work is performed in the classification.

#### 2. Withholding of funds

The Contracting Officer, upon his/her own action or upon request of HUD, shall withhold or cause to be withheld from the Contractor under this Contract or any other contract subject to HUD-determined wage rates, with the same prime Contractor, so much of the accrued payments or advances as may be considered necessary to pay laborers and mechanics employed by the Contractor or any subcontractor the full amount of wages required by this clause. In the event of failure to pay any laborer or mechanic employed under this Contract all or part of the wages required under this Contract, the Contracting Officer or HUD may, after written notice to the Contractor, take such action as may be necessary to cause the suspension of any further payment or advance until such violations have ceased. The Public Housing Agency or HUD may, after written notice to the Contractor, disburse such amounts withheld for and on account of the Contractor or subcontractor to the respective employees to whom they are due.

#### 3. Records

- (a) The Contractor and each subcontractor shall make and maintain for three (3) years from the completion of the work records containing the following for each laborer and mechanic:
  - (i) Name, address and Social Security Number;
  - (ii) Correct work classification or classifications;
  - (iii) Hourly rate or rates of monetary wages paid;
  - (iv) Rate or rates of any fringe benefits provided;
  - (v) Number of daily and weekly hours worked;
  - (vi) Gross wages earned;
  - (vii) Any deductions made; and
  - (viii) Actual wages paid.
- (b) The Contractor and each subcontractor shall make the records required under paragraph 3(a) available for inspection, copying, or transcription by authorized representatives of HUD or the HA and shall permit such representatives to interview employees during working hours on the job. If the Contractor or any subcontractor fails to make the required records available, HUD or its designee may, after written notice to the Contractor, take such action as may be necessary to cause the suspension of any further payment, advance or guarantee of funds.

#### 4. Apprentices and Trainees

- (a) Apprentices and trainees will be permitted to work at less than the predetermined rate for the work they perform when they are employed pursuant to and individually registered in:
  - A bona fide apprenticeship program registered with the U.S. Department of Labor, Employment and Training Administration (ETA), Office of

Apprenticeship Training, Employer and Labor Services (OATELS), or with a state apprenticeship agency recognized by OATELS, or if a person is employed in his/her first 90 days of probationary employment as an apprentice in such an apprenticeship program, who is not individually registered in the program, but who has been certified by OATELS or a state apprenticeship agency (where appropriate) to be eligible for probationary employment as an apprentice;

- (ii) A trainee program which has received prior approval, evidenced by formal certification by the U.S. Department of Labor, ETA; or
- (iii) A training/trainee program that has received prior approval by HUD.
- (b) Each apprentice or trainee must be paid at not less than the rate specified in the registered or approved program for the apprentice's/trainee's level of progress, expressed as a percentage of the journeyman hourly rate specified in the applicable wage determination. Apprentices and trainees shall be paid fringe benefits in accordance with the provisions of the registered or approved program. If the program does not specify fringe benefits, apprentices/trainees must be paid the full amount of fringe benefits listed on the wage determination for the applicable classification.
- (c) The allowable ratio of apprentices or trainees to journeyman on the job site in any craft classification shall not be greater than the ratio permitted to the employer as to the entire work force under the approved program.
- (d) Any worker employed at an apprentice or trainee wage rate who is not registered in an approved program, and any apprentice or trainee performing work on the job site in excess of the ratio permitted under the approved program, shall be paid not less than the applicable wage rate on the wage determination for the classification of work actually performed.
- (e) In the event OATELS, a state apprenticeship agency recognized by OATELS or ETA, or HUD, withdraws approval of an apprenticeship or trainee program, the employer will no longer be permitted to utilize apprentices/trainees at less than the applicable predetermined rate for the work performed until an acceptable program is approved.

#### 5. Disputes concerning labor standards

- (a) Disputes arising out of the labor standards provisions contained in Section II of this form HUD-5370-C, other than those in Paragraph 6, shall be subject to the following procedures. Disputes within the meaning of this paragraph include disputes between the Contractor (or any of its subcontractors) and the HA, or HUD, or the employees or their representatives, concerning payment of prevailing wage rates or proper classification. The procedures in this section may be initiated upon HUD's own motion, upon referral of the HA, or upon request of the Contractor or subcontractor(s).
  - A Contractor and/or subcontractor or other interested party desiring reconsideration of findings of violation by the HA or HUD relating to the payment of straight-time prevailing wages or classification of work shall request such reconsideration by letter postmarked within 30 calendar days of the date of notice of findings issued by the HA or HUD. The request shall set

forth those findings that are in dispute and the reasons, including any affirmative defenses, with respect to the violations. The request shall be directed to the appropriate HA or HUD official in accordance with instructions contained in the notice of findings or, if the notice does not specify to whom a request should be made, to the Regional Labor Relations Officer (HUD).

- (ii) The HA or HUD official shall, within 60 days (unless otherwise indicated in the notice of findings) after receipt of a timely request for reconsideration, issue a written decision on the findings of violation. The written decision on reconsideration shall contain instructions that any appeal of the decision shall be addressed to the Regional Labor Relations Officer by letter postmarked within 30 calendar days after the date of the decision. In the event that the Regional Labor Relations Officer was the deciding official on reconsideration, the appeal shall be directed to the Director, Office of Labor Relations (HUD). Any appeal must set forth the aspects of the decision that are in dispute and the reasons, including any affirmative defenses, with respect to the violations.
- (iii) The Regional Labor Relations Officer shall, within 60 days (unless otherwise indicated in the decision on reconsideration) after receipt of a timely appeal, issue a written decision on the findings. A decision of the Regional Labor Relations Officer may be appealed to the Director, Office of Labor Relations, by letter postmarked within 30 days of the Regional Labor Relations Officer's decision. Any appeal to the Director must set forth the aspects of the prior decision(s) that are in dispute and the reasons. The decision of the Director, Office of Labor Relations, shall be final.
- (b) Disputes arising out of the labor standards provisions of paragraph 6 shall not be subject to paragraph 5(a) of this form HUD-5370C. Such disputes shall be resolved in accordance with the procedures of the U.S. Department of Labor set forth in 29 CFR Parts 5, 6 and 7. Disputes within the meaning of this paragraph 5(b) include disputes between the Contractor (or any of its subcontractors) and the HA, HUD, the U.S. Department of Labor, or the employees or their representatives.

#### 6. Contract Work Hours and Safety Standards Act

The provisions of this paragraph 6 are applicable only where the amount of the prime contract exceeds \$100,000. As used in this paragraph, the terms "laborers" and "mechanics" includes watchmen and guards.

- (a) Overtime requirements. No Contractor or subcontractor contracting for any part of the Contract work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of 40 hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of 40 hours in such workweek.
- (b) Violation; liability for unpaid wages; liquidated damages. In the event of any violation of the provisions set forth in paragraph 6(a), the Contractor and any

subcontractor responsible therefor shall be liable for the unpaid wages. In addition, such Contractor and subcontractor shall be liable to the United States (in the case of work done under contract for the District of Columbia or a territory, to the District or to such territory), for liquidated damages. Such liquidated damages shall be computed with respect to each individual laborer or mechanic, including watchmen and guards, employed in violation of the provisions set forth in paragraph (a) of this clause, in the sum of \$10 for each calendar day on which such individual was required or permitted to work in excess of the standard workweek of 40 hours without payment of the overtime wages required by provisions set forth in paragraph (a) of this clause.

(c) Withholding for unpaid wages and liquidated damages. HUD or its designee shall upon its own action or upon written request of an authorized representative of the U.S. Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by the Contractor or subcontractor under any such Contract or any federal contract with the same prime Contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime Contractor such sums as may be determined to be necessary to satisfy any liabilities of such Contractor or subcontractor for unpaid wages and liquidated damages as provided in the provisions set forth in paragraph (b) of this clause.

#### 7. Subcontracts

The Contractor or subcontractor shall insert in any subcontracts all the provisions contained in this Section II and also a clause requiring the subcontractors to include these provisions in any lower tier subcontracts. The prime Contractor shall be responsible for the compliance by any subcontractor or lower tier subcontractor with all the provisions contained in these clauses.

#### 8. Non-Federal Prevailing Wage Rates

Any prevailing wage rate (including basic hourly rate and any fringe benefits), determined under state law to be prevailing, with respect to any employee in any trade or position employed under the Contract, is inapplicable to the contract and shall not be enforced against the Contractor or any subcontractor, with respect to employees engaged under the contract whenever such non-Federal prevailing wage rate, exclusive of any fringe benefits, exceeds the applicable wage rate determined by the Secretary of HUD to be prevailing in the locality with respect to such trade or position.