## Transition Age Youth Supportive Services Request for Proposals (RFP 20-LHSC015) Issue Date: July 27, 2020

ADDENDUM #2
Issued: August 20, 2020

# NOTICE TO PROPOSERS:

- A. This Addendum shall be considered part of the Contract Documents for the above-mentioned project as though it had been issued at the same time and shall be incorporated integrally therewith. Where provisions of the following supplementary data differ from those of the original Contract Documents, this Addendum shall govern and take precedence.
- B. Offerors are hereby notified that they shall make any necessary adjustment in their estimates on account of this Addendum. It will be construed that each Bidder's documentation is submitted with full knowledge of all modifications and supplemental data specified herein.

# **Questions and Answers**

1. Question: Will this service be used instead of the Bridges services or in addition to? If this service will be additional to Bridges, what is the expectation of how the service providers would collaborate?

Answer: The youth would need to be eligible for Bridge Services in that they need to have successfully exited foster care. They are then covered until age 21. There are some that may not come from the foster care system so that there would be a need for other services.

2. Question: Knowing that Bridges services are already available for this population, are you looking for a provider to provide something different? Will youth whose needs can be met by Bridges access those services the same way they currently are?

Answer: Many are not eligible or do not meet the criteria for the Bridges program. We are looking for different services that may be similar to Bridges such as in case management but the provider will determine after an intake assessment. We are looking for a service provider that knows how to provide service engagement with young adults who are in a voluntary situation, though persistence, creativity and relationship building.

3. Question: Will all youth in the housing complex be required to receive Supportive Services or is it an optional resource offered to occupants?

Answer: It will be made available through referrals during the intake process.

4. Question: Will young people only be eligible for Supportive Services while they are receiving housing through LHSC, or could they continue receiving Supportive Services for a short time through their transition to a more permanent housing situation?

Answer: That would be a decision of the provider. However, LHSC will not pay for those services either before or after they leave LHSC. When a resident leaves Park Hotel, the service provider should be working with them to

# make sure that a warm hand off is made to appropriate community supports.

5. Question: Will youth engage in the service for the entirety of their time in the housing complex or will there be an opportunity to be clinically discharged?

Answer: They may move up and out due to criteria such as employment or income or stable housing. This is a housing setting and not a hospital. No one will be compelled to receive services, unless by court order. In the case of court order compliance this is between the judge and the resident and the housing provider and service provider are not involved beyond reporting.

6. Question: Will there be office space available in the complex or should the provider be prepared to have off-site space? If on site, what are the days / hours available? Are you expecting evenings and weekends staffing? Answer: Office space will be available. The hours will be Monday through Fridays with weekends and evenings as needed. The hours will depend on the needs of the client.

7. Question: How will young people be selected for the housing unit? How will referrals be done? Answer: Referrals will be made through the Homeless Board, Child Services, and the Juvenile Court and mental health agencies. The referral may be done after an intake through a case manager.

8. Question: Under what circumstances would someone be evicted from the complex? **Answer: A lease violation would cause eviction.** 

9. Question: How will outcomes be measured, and success determined? Answer: The Provider will set the guidelines in conjunction with a to-be-formed Park Hotel Advisory committee but criteria could include housing stability for a number of months, successful housing exits, employment, and increases in income.

10. Question: Is any preference given to evidence-based practices that have proven outcomes? **Answer: Preferences are established in the RFP** 

11. Question: Will some of the young people be pregnant or parenting? Answer: Yes

12.Question: Can you provide more information on funding available for transition age youth supportive services (i.e. total funding available per year)?

Answer: No, funding depends on the service provide, through Medicare, Medicaid. LHSC will not pay for salaries for the service provider.

13. Question: Can you provide more details on what should be included in the "business terms" section, including the rate structures that may be accepted (i.e. would a per diem rate for each youth served be allowable)? Answer: LHSC has no plan to pay a per diem for each youth.

14. Question: What is the anticipated date for services to begin and what would be the contract dates? Answer: The anticipated start may be July 2022. There will be annual contracts.

15. Question: What is the number of youths to be served a year (assuming is 40)? **Answer: Hopefully, all will participate.** 

16. Question: In terms of the mix or youth, will there be youth who are also young parents who will be living in the housing with their children (or is it all single occupancy)? **Answer: Possibly** 

17. Question: Is there an expectation for provider staff to be on site providing 24 hour / 7 day a week supports to residents?

Answer: No, however, it will be up to the provider to determine when they will be on site.

18. Question: Will there be peer mentors? Answer: We hope there will be peer mentors.

19. Question: What is the budget?

Answer: It is still be formulated but we have discussed \$250,000

20. Question: How does Section 3 affect these services?

Answer: Section 3 participation comes into play if the service provider is hiring or subcontracting for this project. There are criteria for total household income in attachment D-1. For example, if you hire a fulltime case manager for this project, and that person is single and makes less than \$40,250 annually, then that employee will be considered a Section 3 participant, and your company may get preference points during the evaluation. For more information, please contact Martice Bishop at <a href="mailto:mbishop@lucasmha.org">mbishop@lucasmha.org</a>

(End of Addendum #2)

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(1) GAUGE LEVEL OF INTEREST: So that we can gauge the level of interest in this RFP, if you have not previously done so, please advise us as to whether or not you anticipate delivering to us a quotation submittal in response to this solicitation (e.g. "Will Submit" or "No Bid").

Will Submit\_\_\_\_\_ No Bid \_\_\_\_\_

Thank you for your interest in doing business with LHSC and we look forward to receiving a submission from your firm.

Sherry Tobin, Manager of Procurement and Contracts

You must acknowledge this Addendum electronically by fax to (419) 254-3495, or email by no later than August 24, 2020 at 12:00 PM EST or include it in your response. It is the responsibility of all offerors to acknowledge addendums. Failure on the part of any offeror to acknowledge this addendum by the deadline may, at LMHA's discretion, deem that offeror as non-responsive and may eliminate such offer from consideration for award.

ACKNOWLEDGED BY:

Signature

Date

Printed Name

Company